



INTERNET BROWSER SET-UP INSTRUCTIONS

WINDOWS XP/ 2000

First **filter** only the phones (**not the modem**); place double filter at modem.
Plug modem into the side with little picture of computer (DSL), phone into other side.
Plug in the modem and cables into phone jack and computer network card.
Turn on modem (button on back)
Three lights will be on **steady** before you proceed (fourth light, Data, flashes only when you are on the Internet).

There is no DSL disc – you will be doing the programming

Turn on your computer
Click on *Start*
Click on *My Computer*
Click on *My Network Places (View Network Connections)*
Click on *View Network Connections*
Double click on *Local Area Connection*
Local area connection status should be “Connected”
Click on *Properties*
Click on *Internet Protocol TCP/IP (TCP/IP for network card)* and highlight
Click on *Properties*
Select *Obtain an IP address automatically*
Select *Obtain a DNS server address automatically*
Close out all windows

You must also set up your Internet Browser for a Local Area Network (LAN)
Click on your Internet Browser (what you will use to go on the Internet)
Click on *Tools*, then *Internet Options*
Click on *Connections* and then *Setup*
The Connection wizard will help you
Click on *Next*, then select *Connect to the Internet*
Click on *Next*, then select *Set up my connection manually*
Click on *Next*, then select *Connect using a broadband connection that is always on*
Click on *Finish*
You may have to restart your computer

To use just click on your Web Browser like Internet Explorer



INTERNET BROWSER SET-UP INSTRUCTIONS

WINDOWS 7 & Vista

First filter only the phones not the modem; place double filter at modem.
Plug modem into side with little picture of computer, phone into other side.
Plug in the modem and cables into phone jack and computer network card.
Turn on modem (button on back).
Three lights will be on steady before you proceed (fourth light, Data, flashes only when you are on the Internet).

There is no DSL disc – you will be doing the programming

Turn on your computer
Click on *Start*
Double click on *Control Panel*
Click on *Network + Sharing Center*

Local Area Connection click on View Status
Local area connection status (should be connected)

Click on properties
User Account Control (click on continue)
Click on Internet protocol Version 4

Click on (Properties)
Click on obtain an IP address automatically
Click on obtain an DNS server address automatically
Click OK and close all windows

To use just click on your Web Browser like Internet Explorer

Instructions are on both sides of the paper

Our 24 Hr. help line is 519-839-6900



INTERNET BROWSER SET-UP INSTRUCTIONS

WINDOWS 95/98/ME

First filter only the phones not the modem place double filter at modem.
Plug modem into side with little picture of computer, phone into other side.
Plug your modem and cables to phone jack and computer network card.
Turn on modem (pushbutton on back).
Three lights will be on **steady** before you proceed (fourth light, Data, flashes only when you are on the Internet)

There is no DSL disc you will be doing the programming

Turn on your computer
Click on *Start*
Click on *Settings*
Click on *Control Panel*
Double click on *Network*
Highlight *TCP/IP for Network Card (Ethernet)*
Click on *Properties*
Select *Obtain an IP Address Automatically*
Click on *Gateway*
Check to make sure this is empty, if not click to highlight and remove
Click on *DNS CONFIGURATION*
Select *Disable DNS*
Go to *Wins Configuration*
Select *Use DNCP for Wins Resolution*

You must set up your Internet browser for a Local Area Network (LAN)
Click on your Internet Browser (what you will use to go to the Internet)
Click on *Tools*, then *Internet Options*
Click on *Connections*
Click on *Next*, then click on *Never dial a connection*
Click on *Next*
Click on *OK*
You may have to restart your computer

To use just click on Internet Explorer



MICROSOFT OFFICE E-MAIL (OUTLOOK) SET-UP INSTRUCTIONS

Double click on you Mail Service to open
Go to Tools, then Accounts
Then Add and Mail
The connection wizard will help you through
Type in your name (the next)
Type in your full E-mail address (**user name**)@gosfieldtel.com
Next, Incoming Mail Server is POP 3
Incoming mail server type **mail.gosfieldtel.com**
Outgoing mail type **smtpauth.gosfieldtel.com**
Next type in **account name** (your e-mail address) and **password**
Then FINISH
Go to Tools then Account and highlight the account you just added
Go to Properties

Under the General tab type in the reply address (your e-mail address)

Under the Server Tab check
Incoming Mail Server **mail.gosfieldtel.com**
Outgoing Mail Server **smtpauth.gosfieldtel.com**
Your E-mail Address + password (Check box remember password)
Select more settings and check
my out going mail server requires authentication

Next go to Connection Tab check box (always connect to this account using)
Scroll down and make sure to Local Area Network is in the window (highlight)

Next go to Advanced Tab
Change outgoing **SMTP** port to 587 from 25
Click on **Apply** and then **OK**
Then **Close** next window
Click on Send/Receive on your mail service
Or send a test e-mail out
You should have no errors



MICROSOFT VISTA & 7 E-MAIL SET-UP INSTRUCTIONS

To use e-mail in Windows Mail, you must first set up an e-mail account. Before you add an account you'll need the following information: your e-mail address, password, and the names of your incoming and outgoing email servers.

To add an e-mail account in Windows Mail (LIVE):

Open Windows Mail by clicking the **Start** button, selecting **All Programs**, and the clicking **Windows Mail**.

On the **Tools** menu, click **Accounts**

Click **Add**, click **E-mail Account**, click **Next**, and then follow the instructions

During set-up you will asked to pick a *display name*. This is the name that recipients will see when you send them an e-mail message

Also check **Manually Configure Server settings for E-mail account**

Your incoming mail Server is **mail.gosfieldtel.com**

Login ID is your **E-mail address**

The outgoing Mail server is **smtpauth.gosfieldtel.com**

Make sure to check **my outgoing server requires authentication**

Change outgoing mail port to **587**

Click on **Finish**

Then highlight your e-mail account you just setup

Click on **properties**

Then **connection**

Click the check box that says **Always connect to this account using**

And make sure in the windows says **Local Area Network**

Then **Apply** and **OK** then **Close** you are done





TROUBLESHOOTING – NO CONNECTION TO THE INTERNET

Try unplugging your modem from your electrical outlet for a few minutes and then plug it back in (this will reset the modem). Wait for the lights to come back on.

If you have a router, reset it by unplugging it from the electrical outlet and then plug it back in. Wait for the lights to come back on.

Then try restarting your computer.

If you still have no connection to the Internet or e-mail release and renew your IP.

Windows 95/98/ME

1. Click on Start then Run and type in command and hit Enter
2. At the command prompt type in winipcfg and hit Enter. If it says PPP Adapter is in the window chose your network adapter from the drop-down menu
3. Then click on he Release All button
4. Then click on the Renew All button
5. Click OK to close the window
6. Try your Internet connection

Windows NT 4.0/2000/XP

1. Click on Start then Run and type in **command** and hit Enter
2. At the command prompt type in **ipconfig/release** and hit Enter. This will release your computer's current IP address.
3. At the command prompt type in **ipconfig/renew** and hit Enter
4. At the command prompt type **exit** to close the window
5. Then try your Internet connection

INTERNET HELP LINE: 7 DAYS A WEEK, 24 HOURS A DAY:

519-839-6900