

TITLE PAGE

**GOSFIELD NORTH COMMUNICATIONS
CO-OPERATIVE LIMITED**

GENERAL TARIFF

Containing:

Terms of Service

Definitions

Tariffs for:

Exchange Service

Inter-Exchange Services

Digital Network Services

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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PREFACE

1. GENERAL

- 1.01 This General Tariff contains the terms and conditions of the basic contract for service that exists between **Gosfield North Communications Co-operative Limited**, hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to the Ontario Independent Services Tariff Section 1 Item 30, Terms of Service.
- 1.02 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.03 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.04 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.
- C ↓ 1.05 Pursuant to Decision 2006-14, the Company's local exchange services may be resold in accordance with the conditions of this tariff. However, the resale of residential exchange services is only permitted to provide residential services.

2. TARIFF REVISIONS

- 2.01 Changes will be shown on the revised page as follows:
- (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
 - (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
 - (c) Only the current changes will be indicated on the page.
- 2.02 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (*).

3. NUMBERING

- 3.01 Numbering in this Tariff will be shown in the following manner:
- 120-2.01(a)(1)
 - 120 denotes the Section
 - 2 denotes the Sub-section
 - 2.01 denotes the Item
 - (a) denotes the Paragraph
 - (1) denotes the Article

C ↓ 4. SALE OF TARIFFS

For information on the sale of this Company's tariff, please refer to the Ontario Independent Services Tariff manual Section 1 Item 16.

CODES AND SYMBOLS

CODE DENOTES

C.....Change in wording or correction

R.....Reduction in rate or charge

A.....Increase in rate or charge

N.....New rate or charge

NC.....Denotes no change in rate or charge

S.....Reissued matter

NC

D.....Deletion of Service

GENERAL TARIFF

GLOSSARY OF TERMS

<u>ABBREVIATION</u>	<u>DENOTES</u>
40MHZ	40 megahertz
60HZ	60 hertz
110V	110 volts
%	per cent
/sec	per second
A.C.	alternating current
Amp Hr.	ampere-hour
A.S.R.	automatic sending and receiving (teletypewriter)
BIF	business interphone --F
B.R.A.	base-rate area
B.S.S.	business service systems
Bus.	business
C.D.F.	central distribution frame
C.O.	central office
Cont'd	continued
D.C.	direct current
D.S.L.T.	dial station line terminal
E.A.S.	extended area service
Ext.	extension
H.F.	high frequency
I/C	incoming
Km	kilometer
L.R.A.	locality rate area
M.E.S.C.	multi-element service charge
MRC	monthly recurring charge
N/A	not applicable
No.	number
NRC	non-recurring charge
P.A.B.X.	private automatic branch exchange
P.B.X.	private branch exchange
P.S.R.	page type-sending and receiving (teletypewriter)
P.T.C.	program transmission channel
Rev.	revision
R.G.	rate group
S/A	special assembly
S.C.	service charge
SSB	single side-band
SS-1	selective-signalling system
T.V.	television
TWX	teletypewriter exchange service
USOC	uniform service order code
VHF	very high frequency
WATS	wide area telephone service

CHECK PAGE

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				0	4		1	4
30	1	1		0	5		1	5
				0	6		1	6
40	1	1					2	7
			100	4	1		2	8
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							2	10
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	0	2		1	2		1	12
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	0	4		1	4		3*	14
	0	5		1	5			
	0	6				600	0	1
			130	0	1			
70	0	1		0	2	690	0	1
	0	2		0	3			
	0	3				800	0	1
	0	4	140	0	1			
	0	5		0	2	820	2	1
	0	6		0	3		0	2
	0	7		0	4			
	0	8		0	5	850	0	1
	0	9					0	2
			150	0	1		0	3
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	0	2	170	0	1			
	0	3		0	2			
	0	4						
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	0	10		0	2			
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GENERAL

ITEM 30 TERMS OF SERVICE

In accordance with appropriate Agreements, this item is filed by Ontario Telephone Association on behalf of the following local exchange companies, hereinafter referred to as the Company.

Amtelecom Inc.

Brooke Telecom Co-operative Limited

Execulink Telecom Inc.

Gosfield North Communications Co-operative Limited

Hay Communications Co-operative Limited

Huron Telecommunications Co-operative Limited

The Lansdowne Rural Telephone Co. Ltd.

Mornington Communications Co-operative Limited

Nexicom Telecommunications Inc.

Nexicom Telephones Inc.

North Frontenac Telephone Corporation Limited

North Renfrew Telephone Company

People's Telephone Company of Forest Inc.

Public Utilities Commission of the Corporation of the Town of Cochrane

Quadro Communications Co-operative Inc.

Roxborough Telephone Company Limited

Tuckersmith Communications Co-operative Limited

Westport Telephone Co. Ltd.

Wightman Telecom Ltd.

GENERAL

30. TERMS OF SERVICE - GENERAL

- 30.1.01 Except as otherwise specified, these Terms of Service apply with regard to services for which the CRTC has approved a Tariff.
- 30.1.02 These Terms do not limit the Company's liability in cases of deliberate fault or gross negligence, or of breach of contract where the breach results from the gross negligence of the Company.
- 30.1.03 Tariffed services offered by the Company are subject to the terms and conditions contained in:
- (a) these Terms;
 - (b) applicable provisions of the Company's Tariffs; and
 - (c) any written application, to the extent that it is not inconsistent with these Terms or the Tariffs.

All of the above bind both the Company and its customers.

30.2. EFFECTIVE DATE OF CHANGES

- 30.2.01 Subject to subsection 30.2.02, changes to these Terms or the Tariffs, as approved by the CRTC, take effect on their effective date even though applicants or customers have not been notified of them or have paid or been billed at the old rate.
- 30.2.02 The old non-recurring charges for the transaction in question apply where service which was to be provided by a certain agreed-upon date was, through no fault of the applicant or customer, not so provided and in the meantime a rate increase has gone into effect.

30.3. OBLIGATION TO PROVIDE SERVICE

- 30.3.01 The Company is not required to provide service to an applicant where:
- (a) The Company would have to incur unusual expenses which the applicant will not pay; for example, for securing rights of way or for special construction;
 - (b) the applicant owes amounts to the Company that are past due other than as a guarantor; or
 - (c) the applicant does not provide a reasonable deposit or alternative required pursuant to these Terms.
- 30.3.02 Where the Company does not provide service on application, it must provide the applicant with a written explanation upon request.

GENERAL

30.4. COMPANY FACILITIES

- 30.4.01 Except where otherwise stipulated in its tariffs or by special agreement, the Company must furnish and install all facilities required to provide service.
- 30.4.02 Upon termination of service, the customer must promptly return Company equipment.
- 30.4.03 The Company must bear the expense of maintenance and repairs required due to normal wear and tear to its facilities, except that the Company may charge for the additional expense incurred when the applicant or customer requires maintenance and repair work to be performed outside of regular working hours. This section does not apply where otherwise provided in Company tariffs, or by special agreement.
- 30.4.04 A customer who has deliberately, or by virtue of a lack of reasonable care, caused loss or damage to the Company's facilities, may be charged the cost of restoration or replacement. In all cases, customers are liable for damage caused to Company facilities by customer-provided facilities.

30.5. COMPANY RIGHT TO ENTER PREMISES

- 30.5.01 The Company's agents and employees may, at reasonable hours, enter premises on which service is or is to be provided, to install, inspect, repair and remove its facilities, to inspect and perform necessary maintenance in cases of network-affecting disruptions involving customer-provided facilities, and to collect proceeds from coin telephones.
- 30.5.02 Prior to entering premises, the Company must obtain permission from the applicant, customer or other responsible person.
- 30.5.03 Entry is not subject to sections 30.5.01 and 30.5.02 in cases of emergency or where entry is pursuant to a court order.
- 30.5.04 Upon request, the Company's agent or employee must show valid Company identification prior to entering premises.

GENERAL

30.6. RESERVED FOR FUTURE USE**30.7. DEPOSITS AND ALTERNATIVES**

- 30.7.01 Except as otherwise stipulated in its Tariffs, the Company must not require deposits from an applicant or customer at any time unless the applicant or customer:
- (a) has no credit history with the Company and will not provide satisfactory credit information;
 - (b) has an unsatisfactory credit rating with the Company due to payment practices in the previous two years regarding the Company's services; or
 - (c) clearly presents an abnormal risk of loss.
- 30.7.02 The Company must inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing reasonable alternatives to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person whose credit is established to the satisfaction of the Company.
- 30.7.03 An applicant or customer may provide an alternative to a deposit provided it is reasonable in the circumstances.
- 30.7.04 At no time may the total amount of all deposits and alternatives provided by or for an applicant or customer exceed three months' charges for all services, including anticipated long distance charges.
- 30.7.05 Deposits earn interest in accordance with the formula set out in the applicable provisions of the Company's tariffs.

GENERAL

30.7. DEPOSITS AND ALTERNATIVES (Cont'd)

- 30.7.06 The Company will print on regular recurring bills, the telephone number of a company representative to whom any inquiry regarding the deposit may be directed.
- 30.7.07 The Company must review the continued appropriateness of deposits and alternative arrangements at least at ten month intervals, or sooner upon customer request. When service is terminated or the conditions which originally justified them are no longer present, the Company must promptly refund the deposit, with interest, or return the guarantee or other written undertaking, retaining only any amount then owned to it by the customer.

30.8. RESTRICTIONS ON USE OF SERVICE

- 30.8.01 Service may be used by the customer and all persons having the customer's permission to use it. In the case of business telephone service, joint use within the meaning of the Company's tariffs is permitted only upon approval by the Company in accordance with the applicable provisions of its tariff.
- 30.8.02 Customers are prohibited from using the Company's services or permitting them to be used for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls.
- 30.8.03 Customers are prohibited from using the Company's services or permitting them to be used so as to prevent a fair and proportionate use by others. For this purpose, the Company may limit use of its services as necessary. In the case of any party line customer who unduly interferes with the use of any other service on the same line, the Company may require the customer to obtain a higher grade of service, where facilities are available.
- 30.8.04 Company facilities must not be re-arranged, disconnected, removed, repaired or otherwise interfered with except in cases of emergency, where specified in the Company's tariffs or by special agreement. Terminal equipment provided by the customer may be connected with Company facilities, pursuant to the provision of the General Tariff or by special agreement.
- 30.8.05 No payment may be exacted, directly or indirectly from any person by any party other than the Company for the use of any of the Company's services, except where otherwise stipulated in the Company's tariffs or by special agreement.

30.9. CUSTOMER LIABILITY FOR CALLS

- 30.9.01 Customers are responsible for paying for all calls originating from, and charged calls accepted at, their telephones, regardless of who made or accepted them.

30.10. DISPUTE PROCEDURE

- 30.10.01 Customers may dispute charges for calls which they do not believe originated from or were accepted at their telephones. The dispute procedure set out in the introductory pages of the telephone directory should be followed and customers must pay the undisputed portion of the bill.

GENERAL**30.11. CONFIDENTIALITY OF CUSTOMER RECORDS**

30.11.01 Unless a customer provides express consent or disclosure is pursuant to a legal power, all information kept by the Company regarding the customer, other than the customer's name, address and listed telephone number, are confidential and may not be disclosed by the Company to anyone other than:

- (a) the customer;
- (b) a person who, in the reasonable judgement of the Company, is seeking the information as an agent of the customer;
- (c) another telephone company, provided the information is required for the efficient and cost-effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose;
- (d) a company involved in supplying the customer with telephone or telephone directory related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose; or
- (e) an agent retained by the Company to evaluate the customer's creditworthiness or to collect the customer's account, provided the information is required for, and is to be used only for, that purpose.
- (f) A public authority or agent of a public authority, if in the reasonable judgement of the Company, it appears that there is imminent danger to life or property which could be avoided or minimized by disclosure of the information.

30.11.01(a) Express consent may be taken to be given by a customer where the customer provides:

- Written consent;
- Oral confirmation by an independent third party;
- Electronic confirmation through the use of a toll-free number;
- Electronic confirmation via the Internet;
- Oral consent, where an audio recording of the consent is retained by the carrier; or
- Consent through other methods, as long as an objective documented record of customer consent is created by the customer or by an independent third party.

30.11.02 The Company's liability for disclosure of information contrary to 30.11.01 is not limited by 30.16.1.

30.11.03 Upon request, customers are permitted to inspect Company records regarding their service.

30.11.04 The Company may also release to a law enforcement agency, in accordance with the terms of a tariff approved by the CRTC, the identity of the service provider, but not the name of the customer, associated with a specific telephone number.

GENERAL

30.12 DIRECTORIES

- 30.12.01 Customers are entitled to receive, without charge, a copy of a current local telephone directory and a copy of subsequent updated directories as they are published.
- 30.12.02 The Company must provide, without charge, replacement directories required as a result of reasonable wear and tear.
- 30.12.03 The contents of the Company's directories may not be published or reproduced in any form without the Company's written consent.

30.13 DIRECTORY ERRORS AND OMISSIONS

- 30.13.01 In the case of errors or omissions in directory standard listings, whether or not the error or omission is with regard to a telephone number, the Company's liability is limited to making a refund or canceling any charge associated with such listings for the period during which the error or omission occurred. However, where the error or omission is occasioned by the Company's negligence, the Company is also liable for the amount calculated in accordance with 30.16.1.
- 30.13.02 In the case of errors in telephone numbers in directory listings, unless central office facilities are unavailable, the Company must provide reference of call service, free of charge, until termination of the customer's service or distribution of updated directories for that district in which the number or listing is correct.

30.14 COMPANY-INITIATED CHANGES IN TELEPHONE NUMBERS AND SERVICE ARRANGEMENTS

30.14.01 Customers do not have any property rights in telephone numbers assigned to them. The Company may change such numbers, provided it has reasonable grounds for doing so and has given reasonable advance written notice to the customers in question, stating the reason and anticipated date of change. In cases of emergency, oral notice with subsequent written confirmation is sufficient.

30.14.02 Whenever the Company changes a customer's telephone number on its own initiative, it must, unless there are insufficient central office terminations available, provide reference of call service without charge until termination of the customer's service or distribution of updated directories for that district showing the new number, whichever occurs first.

30.15. REFUNDS IN CASES OF SERVICE PROBLEMS

30.15.01 Where there are omissions, interruptions, delays, errors or defects in transmission, or failures or defects in Company facilities, the Company's liability is limited to a refund of charges, on request, proportionate to the length of time the problem existed. With regard to long distance service and short period private line service, the refund shall be computed in a similar manner, provided the Company is advised promptly of the problem. However, where the problem is occasioned by the Company's negligence, the Company is also liable for the amount calculated in accordance with 30.16.1.

30.16. LIMITATION OF COMPANY LIABILITY

30.16.01 Except with regard to physical injuries, death or damage to customer premises or other property occasioned by its negligence, the Company's liability for negligence, including negligence with regard to intercept, reference of call service and emergency service from coin telephones, and also for breach of contract where the breach results from the negligence of the Company, is limited to the greater of \$20.00 and three times the amounts refunded or canceled in accordance with sections 30.13.01 and 30.15.01, as applicable.

30.16.02 The Company will not be liable for:

- (a) any act or omission of a telecommunications carrier whose facilities are used in establishing connections to points which the Company does not directly serve;
- (b) defamation or copyright infringement arising from material transmitted or received over the Company's facilities;
- (c) infringement of patents arising from combining or using customer-provided facilities with the Company's facilities; or
- (d) copyright or trademark infringement, passing off or acts of unfair competition arising from directory advertisements furnished by a customer or a customer's directory listing, provided such advertisements or the information contained in such listings were received in good faith in the ordinary course of business.

30.16.03 These terms do not limit the Company's liability in cases of deliberate fault, gross negligence, anti-competitive conduct, or breach of contract where the breach results from the gross negligence of the Company.

GENERAL

30.17. PAYMENT TIME LIMIT

- 30.17.01 Subject to 30.17.02 and 30.17.03, charges cannot be considered past due until the time prescribed in the Company's Late Payment Charge Tariff has expired.
- 30.17.02 In exceptional circumstances, for example when a customer has incurred a significant amount of long distance charges and presents an abnormal risk of loss to the Company, prior to the normal billing date the Company may request payment from the customer on an interim basis for the non-recurring charges that have accrued, providing the customer with details regarding the services and charges in question. In such cases, subject to 30.17.3, the charges can be considered past due three days after they are incurred or three days after the Company demands payment, whichever occurs later.
- 30.17.03 No charge disputed by a customer will be considered past due unless the Company has reasonable grounds for believing that the purpose of the dispute is to evade or delay payment.
- 30.17.04 The Company may request immediate payment in extreme situations, provided that a notice has been issued pursuant to 30.17.2 and the abnormal risk of loss has substantially increased since that notice was given or the Company has reasonable grounds for believing that the customer intends to defraud the Company.

30.18. LIABILITY FOR UNBILLED AND UNDERBILLED CHARGES

- 30.18.01 Unless there has been customer deception with regard to a charge, customers are not responsible for paying a previously unbilled or underbilled charge except where:
- (a) in the case of a recurring charge or a charge for an international long distance message, it is correctly billed within a period of one year from the date it was incurred; or
 - (b) in the case of a non-recurring charge other than for an international long distance message, it is correctly billed within a period of 150 days from the date it was incurred.
- 30.18.02 In the circumstances described in Section 30.18.01, unless there has been customer deception, the Company cannot charge the customer interest on the amount of the correction. If the customer is unable to promptly pay the full amount owing, the Company must attempt to negotiate a reasonable deferred payment agreement.

30.19. LIABILITY FOR CHARGES THAT SHOULD NOT HAVE BEEN BILLED AND THOSE THAT WERE OVERBILLED

30.19.01 In the case of a recurring charge that should not have been billed or that was overbilled, a customer must be credited with the excess back to the date of the error, subject to applicable limitation periods provided by law. However, a customer who does not dispute the charge within one year of the date of an itemized statement which shows that charge correctly, loses the right to have the excess credited for the period prior to that statement.

30.19.02 Non-recurring charges that should not have been billed or that were overbilled will be credited, provided that the customer disputes them within 150 days of the date of the bill.

30.19.03 A customer who is credited with any amount that should not have been billed or that was overbilled will also be credited with interest on that amount at the rate payable for interest on deposits that applied during the period in question.

30.20. MINIMUM CONTRACT PERIOD AND CANCELLATION BEFORE SERVICE COMMENCEMENT

30.20.01 The minimum contract period for Company services is one month commencing from the date the service is provided, except where otherwise stipulated in the Company's tariffs or where the Company has stipulated a longer period in instances in which special construction is necessary or special assemblies are installed.

30.20.02 A customer who cancels or delays a request for service before installation work has started cannot be charged by the Company. Installation work is considered to have started when the customer has advised the Company to proceed, and the Company has incurred any related expense. A customer who cancels or delays a request for service after installation work has started, but before service has started, will be charged the lesser of the full charge for the entire minimum contract period plus the installation charge and the estimated costs incurred in installation less estimated net salvage. The estimated installation costs include the cost of unsalvaged equipment and materials specifically provided or used plus the cost of installing, including engineering, supply expense, labour and supervision, and any other disbursements resulting from the installation and removal work.

GENERAL

30.21. CUSTOMER-INITIATED TERMINATION OF SERVICE

30.21.01 Customers who give the Company reasonable advance notice may terminate their service after expiry of the minimum contract period, in which case they must pay charges due for service which has been furnished.

30.21.02 Before expiry of the minimum contract period, customers may terminate their service in which case they must pay the full charges for the entire minimum contract period or, in the following circumstances, charges due for service which has been furnished:

- (a) in the event of the death of the customer during the minimum contract period, the termination is effective from the date the Company is notified of the death;
- (b) Where the customer's premises are destroyed, damaged or condemned by reason of fire or other causes beyond the customer's control, so that they must be abandoned, the termination is effective from the date the Company is notified;
- (c) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, in the event of the death of the listed party or any joint user or when either acquires separate telephone service, the termination is effective from the date the Company is notified of the death or from the date of the commencement of the separate service;
- (d) where a change to the base rate, exchange or local service area affects the customer's service, the termination is effective from the date the Company is notified of the customer's desire to terminate service;
- (e) where a customer replaces any Company service with another Company service, the termination is effective from the date of the replacement, subject to the terms of the Company's Tariffs and , notwithstanding Section 30.1.03 (c) , the terms of the contract for the service in question;
- (f) where a customer's service is taken over without lapse by a new customer at the same location, the termination with respect to the original customer is effective from that date. However, if at that time the new customer discontinues any of the original service or facilities, the original customer must pay the full charge for such discontinued service or facilities for the entire minimum contract period;
- (g) where the circumstances specified in Section 30.21.02 (a) through (f) do not apply, the minimum contract period is greater than one month at the same location, and the customer has given the Company advance notice, the termination is effective when the customer pays the termination charge specified in the contract for the service in question or, where such charge is not specified, a termination charge of one-half of the charges remaining for the unexpired portion of the minimum contract period; and
- (h) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, where the listing has appeared in a directory and the customer's service is terminated or the listed party or joint user moves to another location, and the customer has given the Company advance notice, the termination is effective on the date of that service termination or move, subject to a minimum charge of one month, and as of such time as no reference of call service is provided from the old to the new number.

30.22. COMPANY-INITIATED SUSPENSION OR TERMINATION OF SERVICE

30.22.01 The Company may suspend or terminate a customer's service only where the customer:

- (a) fails to pay an account of the customer that is past due, provided it exceeds \$50.00 or has been past due for more than two months;
- (b) fails to provide or maintain a reasonable deposit or alternative when required to do so pursuant to these Terms;
- (c) fails to comply with the terms of a deferred payment agreement;
- (d) repeatedly fails to provide the Company with reasonable entry and access in conformity with Sections 30.5.01 and 30.5.02;
- (e) uses or permits others to use any of the Company's services so as to prevent fair and proportionate use by others;
- (f) uses or permits others to use any of the Company's services for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls;
- (g) contravenes Sections 30.8.04 or 30.8.05; or
- (h) fails to provide payment when requested by the Company pursuant to Section 30.17.04.

30.22.02 The Company may not suspend or terminate service in the following circumstances:

- (a) failure to pay charges for non-tariffed charges;
- (b) failure to pay charges for a different class of service at different premises or for service in the name of another customer, including failure to pay the account of another customer as a guarantor;
- (c) where the customer is prepared to enter into and honour a reasonable deferred payment agreement; or
- (d) where there is a dispute regarding the basis of the proposed suspension or termination, provided payment is being made for undisputed outstanding amounts and the Company does not have reasonable grounds for believing that the purpose of that dispute is to evade or delay payment.

30.22.03 Prior to suspension or termination, the Company must provide the customer with reasonable advance notice, stating:

- a) the reason for the proposed suspension or termination and the amount owing (if any);
- b) the scheduled suspension or termination date;
- c) that a reasonable deferred payment agreement can be entered into (where the reason for suspension or termination is failure to pay);

GENERAL**30.22. COMPANY-INITIATED SUSPENSION OR TERMINATION OF SERVICE (Cont'd)**

- d) the reconnection charge;
- e) the telephone number of a Company representative with whom any dispute may be discussed;
- f) that disputes unresolved with this representative may be referred to a senior Company manager.

Where repeated efforts to contact the customer have failed, the Company must deliver such advance notice to the billing address.

- 30.22.04 In addition to the notice required by 30.22.03, the Company, must, at least twenty-four hours prior to suspension or termination, advise the customer or another responsible person that suspension or termination is imminent, except where:
- a) repeated efforts to so advise have failed;
 - b) immediate action must be taken to protect the Company from network harm resulting from customer-provided equipment; or
 - c) the suspension or termination occurs by virtue of a failure to provide payment when requested by the Company pursuant to Article 30.17.04.
- 30.22.05 Except with customer consent or in exceptional circumstances, suspension or termination may occur only on business days between 8 a.m. and 4 p.m., unless the business day precedes a non-business day in which case disconnection may not occur after 12 noon.
- 30.22.06 Suspension or termination does not affect the customer's obligation to pay any amount owed to the Company.
- 30.22.07 In the case of services that have been suspended, unless suspension occurs during the minimum contract period, the Company must make a daily pro rata allowance based on the monthly charge for such services.
- 30.22.08 The Company must restore service, without undue delay, where the grounds for suspension or termination no longer exist or a payment or deferred payment agreement has been negotiated.
- 30.22.09 Where it becomes apparent that suspension or termination occurred in error or was otherwise improper, the Company must restore service during business hours on the next working day, at the latest, unless exceptional circumstances do not permit this, and no reconnection charges will be levied.
- 30.22.10 For the purposes of Article 30.22.03, reasonable advance notice for the termination or suspension of the service of a customer that is a competitor will generally be at least 30 days.

ITEM 20 RETURNED CHEQUE CHARGE

- 20.1** Customers will be required to pay the Company a \$25.00 service charge for each Cheque returned from the bank for reasons not readily discernible to Company employees when processing customer cheques upon initial receipt.

Examples would be:

- (A) insufficient funds in the account of the customer
- (B) customer's account cannot be traced
- (C) payment stopped
- (D) account of customer is closed
- (E) irregular signature

- 20.2** The Return Cheque Charge will be waived if the result was due to an error by the financial institution as supported by their written notice, or if the error should have been readily discernible to Company employees involved in the processing of customer cheques.

Examples would be:

- (A) post of stale dated cheques
- (B) changes not initialed
- (C) body and figures different
- (D) drawer deceased
- (E) clearing bank unidentified

GENERAL

ITEM 25 RETURNED CHEQUE CHARGE – LIST OF CARRIERS

Abitibi-Price Inc., 25300
Amtelecom Inc., 25310
Brooke Telecom Co-operative Limited, 25330
Coldwater Communications Inc., 25360
Durham Telephones Ltd., 25380
Gosfield North Municipal Telephone System, 25390
Huron Telecommunications Co-operative Limited, 25410
Huronario Telephones Limited, 25420
The Lansdowne Rural Telephone Co. Ltd., 25450
Manitoulin Tel Inc., 25460
Mornington Communications Co-operative Limited, 25470
North Frontenac Telephone Co., 25480
North Renfrew Telephone Co. Ltd., 25500
Otonabee Telephones Ltd., 25530
People's Telephone Co. of Forest Ltd., 25540
Quadro Communications Co-operative Inc., 25320
Roxborough Telephone Company Limited, 25550
South Bruce Rural Telephone Company Ltd., 25560
Tuckersmith Communications Co-operative Limited, 25580
Westport Telephone Co. Ltd., 25590
Wightman Telephone Ltd., 25600

Note 1: The Ontario Telephone Association members not listed above have individual tariff pages and rates for returned cheques.

Note 2: Please refer to their tariff manuals for other rates and charges.

Note 3: Carrier's CRTC Tariff Numbers are listed after each company name.

GENERAL

ITEM 26 LATE PAYMENT CHARGES

In accordance with appropriate Agreements, this item is filed by Ontario Telephone Association on behalf of the following local exchange carriers, hereinafter referred to as the Company.

Abitibi-Price Inc.

Amtelecom Inc.

Brooke Telecom Co-operative Limited

Durham Telephones Ltd.

Gosfield North Communications Co-operative Limited

Hay Communications Co-operative Limited

Huron Telecommunications Co-operative Limited

Hurontario Telephones Limited

The Lansdowne Rural Telephone Co. Ltd.

Mornington Communications Co-operative Limited

North Frontenac Telephone Co.

North Renfrew Telephone Co. Ltd.

Otonabee Telephones Ltd.

People's Telephone Co. of Forest Inc.

Quadro Communications Co-operative Inc.

Roxborough Telephone Company Limited

South Bruce Rural Telephone Company Ltd.

Tuckersmith Communications Co-operative Limited

Westport Telephone Co. Ltd.

Wightman Telephone Ltd.

GENERAL

Item 26 LATE PAYMENT CHARGES

- 26.1 The customer is responsible for payment to the Company of charges for all service and equipment furnished. Fixed charges are billed and payable monthly in advance and other charges are payable when billed except as otherwise stated in Article 30.17.02 of Item 30 of the Company's Terms of Service.
- 26.2 Notwithstanding any other provisions in the General Tariff, the Company may assess a late-payment charge which provides for administration and carrying charges related to accounts that are owed to the Company and are in arrears.
- 26.3 The charge is at the compound rate of 1.25% a month of the unpaid amount. This rate is developed in accordance with the formula approved on 1984 01 23 by the Canadian Radio-television and Telecommunications Commission and is based on the prime rate of the Bank of Montreal plus 7%.
- 26.4 As an exception to Article 30.22.02 (a) of the Company's Terms of Service, the Company may suspend or terminate a customer's service according to Article 30.22.01 (a) of the Terms of Service when accounts with charges purchased from or billed on behalf of other long distance providers are not paid.

GENERAL

ITEM 27 PARTIAL PAYMENT PROVISION

In accordance with appropriate Agreements, this item is filed by Ontario Telephone Association on behalf of the following local exchange carriers, hereinafter referred to as the Company.

Abitibi-Price Inc.

Amtelecom Inc.

Brooke Telecom Co-operative Limited

Public Utilities Commission of Cochrane

Durham Telephones Ltd.

Gosfield North Communications Co-operative Limited

Hay Communications Co-operative Limited

Huron Telecommunications Co-operative Limited

Hurontario Telephones Limited

The Lansdowne Rural Telephone Co. Ltd.

Mornington Communications Co-operative Limited

North Frontenac Telephone Co.

North Norwich Telephones Limited

North Renfrew Telephone Co. Ltd.

Northern Telephone Limited

Otonabee Telephones Ltd.

People's Telephone Co. of Forest Ltd.

Quadro Communications Co-operative Inc.

Roxborough Telephone Company Limited

South Bruce Rural Telephone Company Ltd.

Tuckersmith Communications Co-operative Limited

Westport Telephone Co. Ltd.

Wightman Telephone Ltd.

GENERAL

Item 27 PARTIAL PAYMENT PROVISION

27.1 This allows single line residence customers to pay service charges in monthly installments over a period of up to 6 months.

Conditions:

- (a) applies to payments associated with the connections charges for work completed at the same time relating to the provision of primary exchange service;
- (b) the compound rate specified in the late-payment charge (Item 26.1) applies to the unpaid amount;
- (c) service charges must be paid in full before another partial payment provision is requested.

DEFINITIONS

ADDITIONAL TELEPHONES - See 220 - 1.01.

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signalling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170-2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINK - A channel that connects one or more main telephone services directly with a central office.

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel".

CLASS OF SERVICE

- When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170-1.01).

- When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

DEFINITIONS

DEFINITIONS (Cont'd)

CLOSED CIRCUIT (VIDEO) - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

CONNECTING COMPANY - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

CONTINUOUS PROPERTY - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

CUSTOMER - means an individual who has requested service and for whom telephone equipment has been installed or provided in designated premises by the Company so as to provide the service.

CUSTOMER CHANNELS - Data channels and teletype channels operate at signalling speeds in accordance with various schedules as stated below:

- Schedule 1 - operates at signalling speeds up to and including 45 bauds.
- Schedule 2 - operates at signalling speeds up to and including 55 bauds.
- Schedule 3 - operates at signalling speeds up to and including 82.5 bauds.
- Schedule 3A - operates at signalling speeds over 82.5 bauds up to and including 150 bauds.
- Schedule 4 - similar to channels provided for voice-grade channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

DEFINITIONS

DEFINITIONS (Cont'd)

DUPLEX OPERATION - Operation that provides for simultaneous transmission in both directions over a channel.

EQUIVALENT SERVICE - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

EXCHANGE - See 100-1.01.

EXCHANGE AREA - See 100-1.01.

EXCHANGE SERVICE - See 100-1.03.

EXTENDED AREA SERVICE - Those exchanges with which toll-free dialling is permitted. See 100 - 3.01 i).

EXTRA-EXCHANGE DISTANCE - See 260-2.01

EXTRA LISTING - See 140-4.01.

FLAT-RATE SERVICE - Primary exchange service furnished at a stipulated basic rate.

FOREIGN-EXCHANGE SERVICE - See 310-1.01.

FOUR-PARTY LINE SERVICE - A common line arranged to serve four main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

GRADE OF SERVICE - The term used to describe customers' exchange service with respect to the service or equipment provided.

INDIVIDUAL LINE SERVICE - A line arranged to serve only one main station. See 180-1.01.

INITIAL SERVICE PERIOD - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

DEFINITIONS

DEFINITIONS (Cont'd)

LESSEE - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

LOCAL CHANNEL - See 260-2.

LOCAL MESSAGE - A message between two primary services in the same local-service area.

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100-1.01.

MAIN TELEPHONE (OR MAIN STATION)

- As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.

- As used with channels for telephotograph transmission, denotes a station designated by the lessee as the principal station (the term "main telephone" does not apply).

MAIN-TELEPHONE SERVICE - Primary exchange service which provides for the use of a central-office line.

MESSAGE (CALL) - A communication transmitted over facilities provided by the Company.

NETWORK - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

P.B.X. - PRIVATE BRANCH EXCHANGE.

PARTY-LINE SERVICE - See 180-1.02.

DEFINITIONS

DEFINITIONS (Cont'd)

PERSON - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

PREMISES - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

PRIMARY EXCHANGE SERVICES - See 100-2.01.

PRIMARY LISTING - See 140-3.01.

PUBLIC TELEPHONE SERVICE - 150-1.01.

RATE CENTRE - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

RESIDENCE SERVICE - See 170-3.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

SET - See "Telephone".

STATION

- As used in connection with telephone service - See "Telephone".
- As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

DEFINITIONS

DEFINITIONS (Cont'd)

TELEPHONE - A telephone instrument connected to permit the sending and receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

TWO-PARTY LINE SERVICE - A common line arranged to serve two main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

EXCHANGE SERVICE - GENERAL

1. GENERAL

1.01 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local-service rates apply, is known as the exchange area or local-service area.

1.02 The Company's exchange area contains one wire centre which is designated as the rate centre.

The rate centre location is used for determining message toll rate distance and in determining local, inter-exchange and foreign-exchange distance charges.

1.03 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local-service area, and between such service and the associated toll office.

2. PRIMARY EXCHANGE SERVICES

2.01 Primary exchange services are the basic services which provide for the facilities essential to the service, according to their respective equipment specifications.

2.02 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:

(a) Flat-rate services, which consist of Customer services, namely, individual line service, two party line service and four-party residence line service.

(b) Message-rate services, which consist of Public telephone service.

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.01 Exchange name, Central Office (NXX) code and area code are as follows:

EXCHANGE	NXX CODE	AREA CODE
COTTAM	839	519

(1) Extended Area Service is provided between the Company's Cottam exchange and Bell Canada's Windsor, Essex, Kingsville, Woodslee, Leamington, Pleasant Park, Maidstone, Wheatley, Pelee Island and Tecumseh exchanges.

4. RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

4.01 A specific schedule of basic rates for primary exchange (or local) service applies for the Cottam exchange serving area.

4.02 The initial service period for all primary exchange services is one month.

4.03 The following are basic monthly rates for primary exchange service, including touch tone.

Note: additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.

USOC	DESCRIPTION	MTHLY RATE
1LR	Residence: Individual Line	23.95
1FL	Business: Individual Line	46.95
TFB	PBX Trunk Line	46.95

A

(a) Equivalent service is provided at a monthly rate of \$0.50 (USOC B32) for each line so arranged.

(b) Emergency Reporting Telephone is classified as a Business Service.

SERVICE CHARGES

1. GENERAL

- 1.01 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for him. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.
- 1.02 Service charges apply in addition to other rates and charges unless otherwise stated.
- 1.03 In general a service charge applies for each item of service or equipment.
- 1.04 An additional charge may be made based on the additional actual expense incurred when:
- (a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or
 - (b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.
- 1.05 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.
- 1.06 A service charge does not apply for the following:
- (a) Repair work, except for those conditions when Section 1, Items 30.4.03 and 30.4.04 of the Ontario Independent Services Tariff CRTC 25611 (Terms of Service) and Section 850 of the individual company tariff (Customer Provided Equipment) apply.
 - (b) The removal of service, equipment, and/or facilities.
 - (c) A change from one grade of main-telephone service to another type of service (individual, two-party or four-party line).
 - (d) Work that the Company initiates for service reasons.
 - (e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES

2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.

2.02 The four service charge elements are described as follows:

- (a) ADMINISTRATION CHARGE An Administration Charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Administration Charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) LINE CONNECTION A Line Connection Charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.

A Line Connection Charge applies:

- for each telephone line connected to the network;
- for other bridging connections carried out in the central office;
- for each customer's request that results in a change in telephone number.

- (c) PREMISES VISIT A Premises Visit Charge applies to the travel time spent in reaching a customer's premises. A Premises Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Premises Visit Charge does not apply to subsequent visits required to complete an order for which a Premises Visit Charge has already been applied.

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES (Cont'd)

- (d) PREMISES WORK CHARGE A Premises Work Charge applies for each item of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

A Premises Work Charge does not apply if:

- One or more telephones and/or items of equipment are in place at the time service is established and no move or change of the telephones and/or equipment is requested by a customer;
- A telephone equipped with a plug is delivered by a Company representative to a customer's premises.

3. SERVICE CHARGES SCHEDULE

ELEMENTS OF SERVICE CHARGES:	SERVICE CHARGES	
	RESIDENCE	BUSINESS
a) Administration Charge	\$12.00	\$12.00
b) Line Connection	\$12.00	\$18.00
c) Premise Visit	\$15.00	\$15.00
d) Premise Work	\$10.00	\$22.00

SERVICE CHARGES

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES

The following table shows the application of MESC charges by work function. One or more work functions are required for the installation, change, reconnection or change of location of a service requested by a customer.

WORK FUNCTION	ADMIN CHARGE	LINE CONNECT CHARGE	PREMISES VISIT CHARGE	PREMISES WORK CHARGE
<u>Receiving, recording and processing Customer's request.</u> Apply: - once for each request regardless of number of items to be completed on same premises at same time and for same billing number.	X			
<u>Connecting telephone line to the network.</u> Apply for: - each line connected to the network - other bridging connections in the Central Office - each customer's request resulting in a number change.		X X X		
<u>Visit to Customer's premises to complete a Customer's request.</u> Apply for each visit whether work is done or not. Does not apply to subsequent visits to complete an order where a Premises Visit charge has already been applied.			X	
<u>Work performed at the Customer's premises at Customer's request.</u> Apply to install, move or change a telephone line or miscellaneous equipment. Does not apply when: - equipment is in-place at the time service is established and no move or change is requested - a telephone equipped with a plug is delivered by the Company to a customer's premises.				X

SERVICE CHARGES

5. OTHER EQUIPMENTS AND SERVICE CHARGES

5.01 Many items of equipment have service charges of specific amounts which apply when these items are installed in which case Multi Element Service Charges are not applicable.

6. DIAGNOSTIC MAINTENANCE CHARGE

6.01 Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

CONSTRUCTION CHARGES

1. GENERAL

1.01 Construction charges apply for the following:

- (a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.
- (b) For certain facilities provided on the private property of the applicant, customer or lessee.

1.02 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided and the time at which it does the work. It makes an additional charge based on the additional expense incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.

1.03 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.

1.04 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE

2.01 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

CONSTRUCTION CHARGES

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE (Cont'd)
- 2.02 When construction, in addition to this reasonable amount as specified in subsection 2.01, is furnished to provide the facilities requested by the applicant, customer or lessee, the actual expenses incurred by the Company where unduly high construction expense is incurred shall be charged.
3. CONSTRUCTION ON PRIVATE PROPERTY
- 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.
- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.
4. INTERIOR CONSTRUCTION
- 4.01 The Company normally installs exposed wiring in buildings except as follows:
- (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the Company, the latter installs wiring in it without additional charges.
- (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
- (1) The size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
- (2) The Company decides the type of wiring to be used and the method of installing it.

CONSTRUCTION CHARGES

- 4.01 INTERIOR CONSTRUCTION (Cont'd)
- (3) Should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
 - (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.
- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.
- 4.03 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.
- 4.04 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi Element Service Charges apply accordingly.

DIRECTORY LISTINGS

1. GENERAL

- 1.01 These regulations and rates apply to listings in light-face type that appear in the alphabetical directory list of customers' names and in information records.
- 1.02 The Company provides the alphabetical directory list and information service solely to permit the finding of telephone numbers listed. Listings are therefore limited to information essential for this purpose and are to conform to the Company's specifications.
- 1.03 All customers services are listed except those for which the customer request privacy. The limitation of the Company's liability in respect of such omission of listings is specified in 80-13.
- 1.04 The customer is to authorize the listings for service including any joint user of the service. Listings of the names of persons, firms or corporations who are not customers, or of any trade name, must be authorized by such persons, firms or corporations or by the proprietor of such trade name.
- 1.05 The Company prepares listings in accordance with the letters of the English and French alphabets only and may use such abbreviations as it considers necessary.
- 1.06 When two or more central-office lines are furnished for the same customer one primary listing is provided. Customers with non-equivalent lines may have primary listing for these lines in the form of extra listing if required.
- 1.07 The Company reserves the right, on proper showing, to discontinue or refuse to accept any listing that is found to be contrary to law or to the regulations herein.

2. LISTINGS PROVIDED WITHOUT ADDITIONAL CHARGE

- 2.01 The Company provides listings in light-face type without additional charge in the alphabetical directory list for the serving exchange as follows, except where otherwise stated in this Tariff:

- (a) For each party-line service.

DIRECTORY LISTINGS

2. LISTINGS PROVIDED WITHOUT ADDITIONAL CHARGE (Cont'd)

- 2.02 Emergency call listings may be provided without additional charge for police and fire services, at the discretion of the Company.
- 2.03 Listings are provided without additional charge for specified services as stipulated in this Tariff.
- 2.04 When a government has numerous separately listed telephone services in one exchange, the Company may provide, without additional charge, a special directory list of the frequently called telephone numbers, in addition to the regular listings, if in its opinion this will facilitate the correct routing of calls to such numbers and thereby substantially reduce the number of telephone requests for information about them.

3. PRIMARY LISTINGS

- 3.01 A primary listing is the principal listing of the customer's service and of the joint user. Each additional listing, whether chargeable or not, is subject to the regulations for extra listings.
- 3.02 A primary listing consists of the following:
- (a) The name of the customer or joint user if a person, firm or corporation, otherwise the name under which the principal business of the customer or joint user is regularly conducted. The name also be that of a person for whose use telephone service is applied for by another person. When a customer has business and residence service in the same name, the name may be omitted from the residence primary listing if the latter is indented under the business listing.
 - (b) The standard designation, for a business listing. If the customer or joint user is engaged in more than one line of business, the designation is that of the principal business or some suitably descriptive term. If the listed name of the customer or joint user indicated the nature of his business, the designation is omitted.
 - (c) The address of the premises at which service is furnished, except that the address may be that of other premises or may be omitted when warranted, in the Company's opinion, by the circumstances.
 - (d) The telephone number of the service.
- 3.03 When a customer has two or more services, the primary listing for each service in excess of one may be in one or the forms specified for extra listings.

DIRECTORY LISTINGS

4. EXTRA LISTINGS

- 4.01 Extra listings are provided in addition to the primary listing to facilitate the use of the alphabetical directory list and information service. Extra listing which in the Company's opinion are worded to secure a preferential position in the alphabetical list or other undue prominence are not provided.
- 4.02 A business extra listing is one that is indented under the listing of a business service or show the telephone number of a business service, except as specified in sub-sections 3.02(a) and 4.05(c).
- 4.03 Business extra listings are provided as follows:
- (a) In the names of partners, officers, employees and agents of the customer or joint user.
 - (b) In the corporate or firm names of corporations or firms:
 - (1) In which the customer or joint user holds a controlling financial interest.
 - (2) Which the customer or joint user is duly authorized to represent and which do not maintain an office or branch in the customer's local-service area.
 - (3) Which the customer or joint user has taken over.
 - (c) In distinctive names of divisions or branches of the business organization of the customer or joint user when warranted, in the Company's opinion, by the extent of use of such names by the public; otherwise the names are listed as specified in the following paragraph.
 - (d) In the names of divisions, branches and offices that the customer or joint user operates as a part and under the name of his business, other than those mentioned in the preceding paragraph. Such listings are indented under the listing of the principal business of the customer or joint user.
 - (e) In commonly-used names that are variations, in form or spelling, of the name contained in another business listing of the customer or joint user.
 - (f) In the French or English translation of a listing of a customer or joint user in the other language.
 - (g) In the form of special instructions to calling persons, other than those previously described

DIRECTORY LISTINGS

4. EXTRA LISTINGS

- 4.01 Extra listings are provided in addition to the primary listing to facilitate the use of the alphabetical directory list and information service. Extra listing which in the Company's opinion are worded to secure a preferential position in the alphabetical list or other undue prominence are not provided.
- 4.02 A business extra listing is one that is indented under the listing of a business service or show the telephone number of a business service, except as specified in sub-sections 3.02(a) and 4.05(c).
- 4.03 Business extra listings are provided as follows:
- (a) In the names of partners, officers, employees and agents of the customer or joint user.
 - (b) In the corporate or firm names of corporations or firms:
 - (1) In which the customer or joint user holds a controlling financial interest.
 - (2) Which the customer or joint user is duly authorized to represent and which do not maintain an office or branch in the customer's local-service area.
 - (3) Which the customer or joint user has taken over.
 - (c) In distinctive names of divisions or branches of the business organization of the customer or joint user when warranted, in the Company's opinion, by the extent of use of such names by the public; otherwise the names are listed as specified in the following paragraph.
 - (d) In the names of divisions, branches and offices that the customer or joint user operates as a part and under the name of his business, other than those mentioned in the preceding paragraph. Such listings are indented under the listing of the principal business of the customer or joint user.
 - (e) In commonly-used names that are variations, in form or spelling, of the name contained in another business listing of the customer or joint user.
 - (f) In the French or English translation of a listing of a customer or joint user in the other language.
 - (g) In the form of special instructions to calling persons, other than those previously described
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DIRECTORY LISTINGS

4. EXTRA LISTINGS (Cont'd)

4.04 Residence extra listings are those that show the telephone number of a residence service and are not associated with the listing of a business service, except as stated in Section 4.05(c).

4.05 Residence extra listings are provided as follows:

- (a) In names of persons who reside in the household of a customer.
- (b) In names of persons who occupy a customer's premises temporarily under lease and continue his service without change in billing.
- (c) In names of persons who reside in premises at which only business service is furnished, the telephone number of that service being listed.
- (d) In names that are minor variations of the name in another residence listing.

5. INITIAL SERVICE PERIOD FOR CHARGEABLE EXTRA LISTINGS

5.01 The initial service period for chargeable extra listings that appear in a directory is the effective period of the directory, except that the service period may be terminated before the end of the directory period upon the conditions specified in 80-21.

6. RATES FOR EXTRA LISTINGS

6.01 The following rates apply for extra listings in light-face type except where otherwise specified in this Tariff:

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
FALX1	Foreign Extra Listing - each	\$1.65	MESC
NPU	Non-published listing - each	\$0.50	MESC

NOTE: Each line of a directory notation in the form of special instructions to calling persons (see 4.03(g)) is classed as an extra listing.

DIRECTORY LISTINGS

6. RATES FOR EXTRA LISTINGS (Cont'd)

6.02 Charges for extra listings are effective from the date of completion of delivery of the directory, except that when listings are placed in information records before that time on request of customers, charges apply from the date the information records are posted.

7. CHARGE FOR INFORMATION SERVICE (DIRECTORY ASSISTANCE)

7.01 A directory assistance charge of 75¢ (USOC -) applies for each telephone number provided by the telephone system's local information service (directory assistance) when the telephone number appears in the most recent telephone directory list or lists provided to the customer with his primary exchange service.

Exceptions to this charge are as follows:

- (a) Local Emergency Number
- (b) Non Published Numbers
- (c) Disabled and illiterate persons
- (d) Pay phones
- (e) Hospitals
- (f) Persons 65 years of age or older and who are registered with the telephone system.

DIRECTORY LISTINGS

ITEM 900 DIRECTORY LISTINGS

900.70 CHARGE FOR DIRECTORY ASSISTANCE

- 900.71 (a) A charge as specified in (e)(1) below applies for each call requesting a telephone number in Canada and the United States (U.S.)
- (b) Exemptions from the charge specified in (e)(1) apply to:
- (1) Persons calling from Public Telephone Service and Semi-Public Telephone Service for Local Directory Assistance.
 - (2) Persons calling from Mobile Telephone Service, Ship and Aircraft Service, Relay Service and Teleforum Service.
 - (3) Persons calling from federally or provincially registered hospitals or those administered by the provincial or federal governments.
 - (4) The residence of:
 - (a) persons unable to use the alphabetical telephone directory list due to any of the following permanent disabilities which are certified by a physician, clergyman or a qualified organization's representative and are so registered with the Carrier:
 - (i) The person has a physical or mental disability
 - (ii) The person is functionally illiterate
 - (b) persons 65 years of age and whose age is certified by means of suitable proof of age and is so registered with the Carrier;
 - (c) persons who inform the Carrier of a temporary handicap or disability preventing the use of the directory.

Where requested by a customer in advance, for directory assistance requests, such persons are exempt from the charge specified in (e)(1) below regardless of the telephone number from which the directory assistance request originates.

- (c) No charge applies for telephone number requests of:
- (1) Toll-free Service when telephone numbers are provided by 1-800-555-1212.
 - (2) Mobile Telephone Service from Long Distance Directory Assistance.
 - (3) Special Reversed-Charge Service and any service when the calling party indicates that an emergency exists from Local Directory Assistance.
- (d) A charge as specified in (e)(2) below applies for each call to Alternately Billed Directory Assistance (ABDA). The ABDA charge may be billed to a Calling Card, Third Number or, when calling from a suitably-equipped coin telephone for Long Distance Directory Assistance, to an authorized credit card.
- (e) Rates and Charges:

	<i>Rates(1)</i>	<i>Rates(2)</i>
Amtelecom Inc.	\$0.95	\$1.50
Brooke Telecom Co-operative Limited	\$0.95	\$1.50
Gosfield North Communications Co-operative Limited	\$0.95	\$1.50
Hay Communications Co-operative Limited	\$0.95	\$1.50
Huron Telecommunications Co-operative Limited	\$0.95	\$1.50
Hurontario Telephones Limited	\$0.95	\$1.50
The Lansdowne Rural Telephone Company Ltd.	\$0.95	\$1.50
Mornington Communications Co-operative Limited	\$0.75	\$1.50
Nexicom Telecommunications Inc.	\$0.95	\$1.50
Nexicom Telephones Inc.	\$0.95	\$1.50
North Frontenac Telephone Corporation Limited	\$0.95	\$1.50
North Renfrew Telephone Company Limited	\$0.95	\$1.50
Peoples Telephone Company of Forest Inc.	\$0.95	\$1.50
Quadro Communications Co-operative Inc.	\$0.75	\$1.50
Roxborough Telephone Company Limited	\$0.95	\$1.50
South Bruce Rural Telephone Company Ltd.	\$0.95	\$1.50
Tuckersmith Communications Co-operative Limited	\$0.75	\$1.50
Westport Telephone Company Limited	\$0.95	\$1.50
Wightman Telephone Limited	\$0.95	\$1.50

ITEM 900 DIRECTORY LISTINGS

900.80 CHARGE FOR OPERATOR ASSISTANCE

- 900.81 (a) A charge as specified in (c)(1) below applies for each call to operator assistance.
- (b) Exemptions from the charge specified in (c)(1) apply to:
- (1) Persons calling from Public Telephone Service and Semi-Public Telephone Service for Operator Assistance.
 - (2) Persons calling from Mobile Telephone Service, Ship and Aircraft Service, Relay Service and Teleforum Service.
 - (3) Persons calling from federally or provincially registered hospitals or those administered by the provincial or federal governments.
 - (4) The residence of:
 - (a) persons unable to use the alphabetical telephone directory list due to any of the following permanent disabilities which are certified by a physician, clergyman or a qualified organization's representative and are so registered with the Carrier:
 - (iii) The person has a physical or mental disability
 - (iv) The person is functionally illiterate
 - (b) persons 65 years of age and whose age is certified by means of suitable proof of age and is so registered with the Carrier;
 - (c) persons who inform the Carrier of a temporary handicap or disability preventing the use of the directory.

Where requested by a customer in advance, for operator assistance requests, such persons are exempt from the charge specified in (c)(1) below regardless of the telephone number from which the operator assistance request originates.

(c) Rates and Charges:

	<i>Rates(1)</i>
Amtelecom Inc.	\$0.95
Brooke Telecom Co-operative Limited	\$0.95
Gosfield North Communications Co-operative Limited	\$0.95
Hay Communications Co-operative Limited	\$0.95
Huron Telecommunications Co-operative Limited	\$0.95
Hurontario Telephones Limited	\$0.95
The Lansdowne Rural Telephone Company Ltd.	\$0.95
Mornington Communications Co-operative Limited	\$0.75
Nexicom Telecommunications Inc.	\$0.95
Nexicom Telephones Inc.	\$0.95
North Frontenac Telephone Corporation Limited	\$0.95
North Renfrew Telephone Company Limited	\$0.95
Peoples Telephone Company of Forest Inc.	\$0.95
Quadro Communications Co-operative Inc.	\$0.75
Roxborough Telephone Company Limited	\$0.95
South Bruce Rural Telephone Company Ltd.	\$0.95
Tuckersmith Communications Co-operative Limited	\$0.75
Westport Telephone Company Limited	\$0.95
Wightman Telephone Limited	\$0.95

DIRECTORY LISTINGS

ITEM 900**DIRECTORY LISTINGS**

In accordance with appropriate Agreements, this item is filed by Ontario Telephone Association on behalf of the following local exchange carriers, hereinafter referred to as the Carriers.

Abitibi-Price Inc.
Amtelecom Inc.
Brooke Telecom Co-operative Limited
Nexicom Telecommunications Inc.
Gosfield North Communications Co-operative Limited
Hay Communications Co-operative Limited
Huron Telecommunications Co-operative Limited
Huronario Telephones Limited
The Lansdowne Rural Telephone Co. Ltd.
Mornington Communications Co-operative Limited
North Frontenac Telephone Co.
North Renfrew Telephone Co. Ltd.
Nexicom Telephones Inc.
People's Telephone Co. of Forest Inc.
Quadro Communications Co-operative Inc.
Roxborough Telephone Company Limited
South Bruce Rural Telephone Company Ltd.
Tuckersmith Communications Co-operative Limited
Westport Telephone Co. Ltd.
Wightman Telephone Ltd.

DIRECTORY LISTINGS

ITEM 900 DIRECTORY LISTINGS

- 900.01 These regulations and rates apply to listings in light-face type that appear in the alphabetical directory list of customers' names and in information records.
- 900.02 The Company provides the alphabetical directory list and information service solely to permit the finding of telephone numbers listed. Listings are therefore limited to information essential for this purpose and are to conform to the Company's specifications.
- 900.03 All customers services are listed except those for which the customer request privacy. The limitation of the Company's liability in respect of such omission of listings is specified in the individual company tariffs section 80-13.
- 900.04 The customer is to authorize the listings for service including any joint user of the service. Listings of the names of persons, firms or corporations who are not customers, or of any trade name, must be authorized by such persons, firms or corporations or by the proprietor of such trade name.
- 900.05 The Company prepares listings in accordance with the letters of the English and French alphabets only and may use such abbreviations as it considers necessary.
- 900.06 When two or more central-office lines are furnished for the same customer one primary listing is provided. Customers with non-equivalent lines may have primary listing for these lines in the form of extra listing if required.
- 900.07 The Company reserves the right, on proper showing, to discontinue or refuse to accept any listing that is found to be contrary to law or to the regulations herein.
- 900.10 LISTINGS PROVIDED WITHOUT ADDITIONAL CHARGE
- 900.11 The Company provides one listing in light-face type without additional charge in the alphabetical directory list for the serving exchange as follows, except where otherwise stated in this Tariff:
- (a) For each individual line, except that when two or more such lines of the same customer are arranged for equivalent service, only one listing is provided without additional charge.
 - (b) For each two-party and four-party line service.
 - (c) For each P.B.X. system
 - (d) For each joint user. The telephone number in each such listing is that of the line, service or P.B.X. system for which the listing is provided.

ITEM 900 **DIRECTORY LISTINGS**900.10 LISTINGS PROVIDED WITHOUT ADDITIONAL CHARGE (Cont'd)

- 900.12 Emergency call listings may be provided without additional charge for police and fire services, at the discretion of the Company.
- 900.13 Listings are provided without additional charge for specified services as stipulated in this Tariff.
- 900.14 When a government has numerous separately listed telephone services in one exchange, the Company may provide, without additional charge, a special directory list of the frequently called telephone numbers, in addition to the regular listings, if in its opinion this will facilitate the correct routing of calls to such numbers and thereby substantially reduce the number of telephone requests for information about them.

900.20 PRIMARY LISTINGS

- 900.21 A primary listing is the principal listing of the customer's service and of the joint user. Each additional listing, whether chargeable or not, is subject to the regulations for extra listings.
- 900.22 A primary listing consists of the following:
- (a) The name of the customer or joint user if a person, firm or corporation, otherwise the name under which the principal business of the customer or joint user is regularly conducted. The name also be that of a person for whose use telephone service is applied for by another person. When a customer has business and residence service in the same name, the name may be omitted from the residence primary listing if the latter is indented under the business listing.
 - (b) The standard designation, for a business listing. If the customer or joint user is engaged in more than one line of business, the designation is that of the principal business or some suitably descriptive term. If the listed name of the customer or joint user indicated the nature of his business, the designation is omitted.
 - (c) The address of the premises at which service is furnished, except that the address may be that of other premises or may be omitted when warranted, in the Company's opinion, by the circumstances (ie. privacy concerns as in the case of shelters).
 - (d) The telephone number of the service.

DIRECTORY LISTINGS

ITEM 900 DIRECTORY LISTINGS

900.20 PRIMARY LISTINGS (cont'd)

900.23 When a customer has two or more services, the primary listing for each service in excess of one may be in one or the forms specified for extra listings.

900.30 EXTRA LISTINGS

900.31 Extra listings are provided in addition to the primary listing to facilitate the use of the alphabetical directory list and information service. Extra listing which in the Company's opinion are worded to secure a preferential position in the alphabetical list or other undue prominence are not provided.

900.32 A business extra listing is one that is indented under the listing of a business service or show the telephone number of a business service, except as specified in Sections 900.22(a) and 900.35(c).

900.33 Business extra listings are provided as follows:

- (a) In the names of partners, officers, employees and agents of the customer or joint user.
- (b) In the corporate or firm names of corporations or firms:
 - (1) In which the customer or joint user holds a controlling financial interest.
 - (2) Which the customer or joint user is duly authorized to represent and which do not maintain an office or branch in the customer's local-service area.
- (3) Which the customer or joint user has taken over.
- (c) In distinctive names of divisions or branches of the business organization of the customer or joint user when warranted, in the Company's opinion, by the extent of use of such names by the public; otherwise the names are listed as specified in the following paragraph.
- (d) In the names of divisions, branches and offices that the customer or joint user operates as a part and under the name of his business, other than those mentioned in the preceding paragraph. Such listings are indented under the listing of the principal business of the customer or joint user.

ITEM 900 DIRECTORY LISTINGS

900.30 EXTRA LISTINGS (Cont'd)

- (e) In commonly-used names that are variations, in form or spelling, of the name contained in another business listing of the customer or joint user.
- (f) In the French or English translation of a listing of a customer or joint user in the other language.
- (g) In the form of special instructions to calling persons, other than those previously described

900.34 Residence extra listings are those that show the telephone number of a residence service and are not associated with the listing of a business service, except as stated in Section 900.35(c).

900.35 Residence extra listings are provided as follows:

- (a) In names of persons who reside in the household of a customer.
- (b) In names of persons who occupy a customer's premises temporarily under lease and continue his service without change in billing.
- (c) In names of persons who reside in premises at which only business service is furnished, the telephone number of that service being listed.
- (d) In names that are minor variations of the name in another residence listing.

900.40 OMMISSION OF LISTINGS FROM THE DIRECTORY

900.41 The rates below apply for the omission of each primary listing in accordance with the customer's request for privacy. The listing is omitted completely from the directory. Only name and address appear on Directory Assistance records. A non-published number is confidential information and is not given out unless pursuant to legal direction. The company will not place calls to any customer subscribing to omission of a primary listing, for the purpose of promoting new products, services or discount plans, without the customer's prior consent.

ITEM 900 DIRECTORY LISTINGS

900.50 INITIAL SERVICE PERIOD FOR CHARGEABLE EXTRA LISTINGS

900.51 The initial service period for chargeable extra listings that appear in a directory is the effective period of the directory, except that the service period may be terminated before the end of the directory period upon the conditions specified in the individual company tariffs section 80-21.

900.60 RATES FOR EXTRA LISTINGS

900.61 The following rates apply for extra listings in light-face type except where otherwise specified in this Tariff:

DESCRIPTION	MONTHLY RATE	USOC	SERVICE CHARGE
Residence Extra Listing - Each	\$1.65		MESC
Business Extra Listing - Each	\$1.65		MESC
Foreign Extra Listing – Each	\$1.65		MESC
Foreign Extra Listing Toronto/Mtl Ea.	\$2.90		MESC
Zenith Extra Listing – Each	\$5.05		MESC
Non-published Listing – Each	\$4.45		MESC
Foreign Listing Business – Order Processing*			\$50.00
Foreign Listing Residence – Order Processing*			\$25.00

*Note- To add, change or omit a directory listing. One Order Processing charge applies for all additions, omissions and changes to the directory listing of each service provided to a customer at each premises and done at the same time.

EXCEPTIONS: The Order Processing charge does not apply for changes of listing:

- (a) When a customer’s legal name is changed.
- (b) When service is taken over by a receiver, executor or party in like capacity, nor to change such listing when the original customer reassumes such responsibility after the end of a receivership.
- (c) When service is taken over by a member of the previous responsible party’s household following the latter’s death.

NOTE: Each line of a directory notation in the form of special instructions to calling persons (see 900.33(g)) is classed as an extra listing.

900.62 Charges for extra listings are effective from the date of completion of delivery of the directory, except that when listings are placed in information records before that time on request of customers, charges apply from the date the information records are posted.

DIRECTORY LISTINGS

ITEM 900 DIRECTORY LISTINGS

900.70 CHARGE FOR DIRECTORY ASSISTANCE

- 900.71 (a) A charge as specified in (e)(1) below applies for each call requesting a telephone number in Canada and the United States (U.S.)
- (b) Exemptions from the charge specified in (e)(1) apply to:
- (1) Persons calling from Public Telephone Service and Semi-Public Telephone Service for Local Directory Assistance.
 - (2) Persons calling from Mobile Telephone Service, Ship and Aircraft Service, Relay Service and Teleforum Service.
 - (3) Persons calling from federally or provincially registered hospitals or those administered by the provincial or federal governments.
 - (4) The residence of:
 - (a) persons unable to use the alphabetical telephone directory list due to any of the following permanent disabilities which are certified by a physician, clergyman or a qualified organization's representative and are so registered with the Carrier:
 - (i) The person has a physical or mental disability
 - (ii) The person is functionally illiterate
 - (b) persons 65 years of age and whose age is certified by means of suitable proof of age and is so registered with the Carrier;
 - (c) persons who inform the Carrier of a temporary handicap or disability preventing the use of the directory.

Where requested by a customer in advance, for directory assistance requests, such persons are exempt from the charge specified in (e)(1) below regardless of the telephone number from which the directory assistance request originates.

- (c) No charge applies for telephone number requests of:
- (1) Toll-free Service when telephone numbers are provided by 1-800-555-1212.
 - (2) Mobile Telephone Service from Long Distance Directory Assistance.
 - (3) Special Reversed-Charge Service and any service when the calling party indicates that an emergency exists from Local Directory Assistance.
- (d) A charge as specified in (e)(2) below applies for each call to Alternately Billed Directory Assistance (ABDA). The ABDA charge may be billed to a Calling Card, Third Number or, when calling from a suitably-equipped coin telephone for Long Distance Directory Assistance, to an authorized credit card.
- (e) Rates and Charges:

	<i>Rates(1)</i>	<i>Rates(2)</i>
Amtelecom Inc.	\$0.95	\$1.50
Brooke Telecom Co-operative Limited	\$0.95	\$1.50
Gosfield North Communications Co-operative Limited	\$0.95	\$1.50
Hay Communications Co-operative Limited	\$0.95	\$1.50
Huron Telecommunications Co-operative Limited	\$0.95	\$1.50
Hurontario Telephones Limited	\$0.95	\$1.50
The Lansdowne Rural Telephone Company Ltd.	\$0.95	\$1.50
Mornington Communications Co-operative Limited	\$0.75	\$1.50
Nexicom Telecommunications Inc.	\$0.95	\$1.50
Nexicom Telephones Inc.	\$0.95	\$1.50
North Frontenac Telephone Corporation Limited	\$0.95	\$1.50
North Renfrew Telephone Company Limited	\$0.95	\$1.50
Peoples Telephone Company of Forest Inc.	\$0.95	\$1.50
Quadro Communications Co-operative Inc.	\$0.75	\$1.50
Roxborough Telephone Company Limited	\$0.95	\$1.50
South Bruce Rural Telephone Company Ltd.	\$0.95	\$1.50
Tuckersmith Communications Co-operative Limited	\$0.75	\$1.50
Westport Telephone Company Limited	\$0.95	\$1.50
Wightman Telephone Limited	\$0.95	\$1.50

ITEM 900 DIRECTORY LISTINGS

900.80 CHARGE FOR OPERATOR ASSISTANCE

- 900.81 (a) A charge as specified in (c)(1) below applies for each call to operator assistance.
- (b) Exemptions from the charge specified in (c)(1) apply to:
- (1) Persons calling from Public Telephone Service and Semi-Public Telephone Service for Operator Assistance.
 - (2) Persons calling from Mobile Telephone Service, Ship and Aircraft Service, Relay Service and Teleforum Service.
 - (3) Persons calling from federally or provincially registered hospitals or those administered by the provincial or federal governments.
 - (4) The residence of:
 - (a) persons unable to use the alphabetical telephone directory list due to any of the following permanent disabilities which are certified by a physician, clergyman or a qualified organization's representative and are so registered with the Carrier:
 - (iii) The person has a physical or mental disability
 - (iv) The person is functionally illiterate
 - (b) persons 65 years of age and whose age is certified by means of suitable proof of age and is so registered with the Carrier;
 - (c) persons who inform the Carrier of a temporary handicap or disability preventing the use of the directory.

Where requested by a customer in advance, for operator assistance requests, such persons are exempt from the charge specified in (c)(1) below regardless of the telephone number from which the operator assistance request originates.

(c) Rates and Charges:

	<i>Rates(1)</i>
Amtelecom Inc.	\$0.95
Brooke Telecom Co-operative Limited	\$0.95
Gosfield North Communications Co-operative Limited	\$0.95
Hay Communications Co-operative Limited	\$0.95
Huron Telecommunications Co-operative Limited	\$0.95
Hurontario Telephones Limited	\$0.95
The Lansdowne Rural Telephone Company Ltd.	\$0.95
Mornington Communications Co-operative Limited	\$0.75
Nexicom Telecommunications Inc.	\$0.95
Nexicom Telephones Inc.	\$0.95
North Frontenac Telephone Corporation Limited	\$0.95
North Renfrew Telephone Company Limited	\$0.95
Peoples Telephone Company of Forest Inc.	\$0.95
Quadro Communications Co-operative Inc.	\$0.75
Roxborough Telephone Company Limited	\$0.95
South Bruce Rural Telephone Company Ltd.	\$0.95
Tuckersmith Communications Co-operative Limited	\$0.75
Westport Telephone Company Limited	\$0.95
Wightman Telephone Limited	\$0.95

DIRECTORY LISTINGS

ITEM 910 DIRECTORY FILE SERVICE

In accordance with appropriate Agreements, this item is filed by Ontario Telephone Association on behalf of the following local exchange carriers, hereinafter referred to as the Carriers.

Amtelecom Inc.
Brooke Telecom Co-operative Limited
Gosfield North Communications Co-operative Limited
Hay Communications Co-operative Limited
Huron Telecommunications Co-operative Limited
Hurontario Telephones Limited
The Lansdowne Rural Telephone Co. Ltd.
Mornington Communications Co-operative Limited
Nexicom Telecommunications Inc.
Nexicom Telephones Inc.
North Frontenac Telephone Co.
North Renfrew Telephone Co. Ltd.
People's Telephone Co. of Forest Inc.
Public Utilities Commission of the Corporation of the Town of Cochrane
Quadro Communications Co-operative Inc.
Roxborough Telephone Company Limited
South Bruce Rural Telephone Company Ltd.
Tuckersmith Communications Co-operative Limited
Westport Telephone Co. Ltd.
Wightman Telephone Ltd.

DIRECTORY LISTINGS

ITEM 910 DIRECTORY FILE SERVICE

- 910.01 Directory File Service provides for a machine-readable file containing non-confidential customer listing information for the Carrier's customers listed and intended to be listed in the Carrier's directories. The Carrier provides a complete set of listings as specified in Items 910.06 and 910.07 below to independent telephone directory publishers, for the sole purpose of publishing telephone directories, to alternate operator service providers for the sole purpose of providing directory assistance, and to Local Exchange Carriers, interexchange carriers, and Wireless Service Providers for the purpose of providing directory assistance. The file may not be resold, rented or otherwise disposed of to any other party.
- 910.02 Applicants to Directory Files must enter into a sublicensing agreement with the Carriers which, among other things, protects the Carrier's copyright of listed information.
- 910.03 Definitions:
- (1) The term "machine-readable" describes the output format for the Directory File. Directory Files are provided only in the electronic medium prescribed by the Carrier.
 - (2) The term "Master File" means the Directory File updated monthly to include the previous Monthly Update File. The Master File reflects customer listing information of the last business day prior to the first full weekend of each month.
 - (3) The term "Update File" means the current monthly file which contains only the changes to subscriber listing information (i.e. additions, revisions and deletions) resulting from service order activity affecting the Master File. During the current monthly interval, the Update File reflects changes to customer listing information as of the last business day prior to the first full weekend of each month.
- 910.04 The provision of Directory Files will be available within 120 days of receipt of the first request.
- 910.05 The Carrier is not liable for any inaccuracies in the Directory File content, fault in the information due to the medium in which it is contained, its suitability for the use by the purchaser or its merchantability or use for a particular purpose.
- 910.06 Directory Files include the following information, as printed in the Carrier's directory:
- (1) Name
Residence:
 - surname, name and/or given initials
 - designation if applicable
 - title of address (Dr.) if applicable
 - title of status (Jr.) if applicableBusiness:
 - business name, business designation (e.g. Lawyer)
 - or surname, followed by name and/or initials and designation if applicable.
 - (2) Address (unless not included at the request of the customer):
address/location type (floor, building, etc.) if printed in the directory;

DIRECTORY LISTINGS

- address/location number (e.g. floor, suite, apartment number), if printed in the directory;
- house number/suffix – civic number if applicable;
- street name or unusual address;
- community name (if part of the listed address, abbreviated as required).

- (3) Telephone Number
- (4) listed seven digit telephone number, or seven digit telephone number with area code (NPA) where appropriate.
- (5) Exchange Name Abbreviation (one per file), as defined by the Carrier.
- (6) Business/Residence/Government Indicator
- (7) Postal Code, as provided by the customer.

910.7 The following types of listing information are not provided in Directory Files:

- (1) Listings omitted, at the request of the customer, from both the Carrier’s published directory and Directory Assistance.
- (2) Listings omitted, at the request of the customer, from the Carrier’s published directory.
- (3) Listing omitted, at the request of the customer, for additional lines billed to the same customer.
- (4) 800 and 888 Listings
- (5) Reference Listings
- (6) Zenith Listings
- (7) 911, 711, 611, 411, 0, 1

910.07 The Directory File includes customer listing information as specified in Items 900.20 and 900.30.

910.08 The Directory File is available on an individual NXX level.

910.09 The following rates and charges are payable in advance of the preparation and/or provisioning of a Directory File.

	Service Item	Rate
(1)	Each Master File Listing	\$0.20
(2)	Each Update File Listing	\$0.40
(3)	Set-up Fee	
	- initial request for Master File or Update File or combination thereof	\$800
	- subsequent request for a service configuration	\$800
	- Initial request for customized features	\$800

- (a) Master Files include listings for residence and/or business and/or government classifications.
- (b) Update Files are only provided in association with a Master File of the same Carrier and must be requested at the same time as the Master File.
- (c) Updates can be requested for residence and/or business and/or government listings.

PUBLIC TELEPHONE SERVICE

1. GENERAL

- 1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

- 2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

- 3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

- 4.01 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

- 5.01 A rate of \$0.25 (USOC -) applies for each originating local call.
5.02 Regular rates apply for message toll service.

BUSINESS AND RESIDENCE SERVICE

1. GENERAL

- 1.01 The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. BUSINESS SERVICE

- 2.01 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.

- 2.02 The business classification applies in such circumstances as the following:

- (a) When a directory listing indicates other than primarily domestic use.
- (b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.
- (c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.

- 2.03 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:

- a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.
- b) A customer to both Business and Residence service may have either of the following:
 - (1) Connection of residence service with terminating equipment of the customer's business service.
 - (2) An additional telephone connected to the residence service at the location of the customer's business service.

BUSINESS AND RESIDENCE SERVICE

2. BUSINESS SERVICE (Cont'd)

2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

3. RESIDENCE SERVICE

3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

INDIVIDUAL AND PARTY LINE SERVICE

1. GENERAL

- 1.01 Individual line service is a grade of customer exchange service that provides for the connection of one telephone to a central-office line.
- 1.02 Two-party and four-party services are grades of customer exchange service that provide for the connection of two or four main telephones respectively to the same central-office line.

2. REGULATIONS

- 2.01 The Company reserves the right to determine which party-line telephones shall be connected to any central office line and to connect business and residence telephones to the same line when the service is not impaired thereby.
- 2.02 Arrangements may be made for a customer to have two main telephone services at different locations within the same wire-centre area so that calls for both services can be received at either or both service locations. An additional bell associated with the distant service is required at each location and is charged for at the regular rate.
 - (a) If the two services are connected to the same central office line, no further arrangements are required, the two-party line service rate applies for each service.
 - (b) If the two services are connected to different central office lines, the lines are interconnected in the central office without additional charge. Only one main telephone service can be connected to each central office line and the individual line service rate applies for each service.

3. RATES

- 3.01 Rates for individual, two-party and four-party services are given in Section 100.4.

ADDITIONAL TELEPHONES

1. GENERAL

- 1.01 An additional telephone is a telephone connected with the same primary service as a main telephone.

2. REGULATIONS

- 2.01 Additional telephones are ordinarily installed in the same building as the main telephones but when facilities are available they may be installed:

- (a) On any premises of the same customer.
(b) On premises of other than the customer if a separate primary service is furnished there.

NOTE: Channels that connect main and additional telephones in different buildings are subject to distance charges (See Section 260 and Section 690).

- 2.02 The number of additional telephones with bells that may be installed with a main telephone is governed by the limitation on the number of bells installed on one line. The Company may determine the number of additional telephones without bells to be installed with a main telephone.

- 2.03 The Company does not undertake to provide satisfactory transmission on any call on which two or more telephones connected with the same service are used simultaneously.

3. RATES

- 3.01 Additional telephones are provided by the Company at the rates and charges specified in this Tariff.

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

1. GENERAL

- 1.01 Multi-line telephone systems and key equipment are arrangements of equipment that include operation features in addition to those regularly provided with the basic exchange services.
- 1.02 All telephones are normally located on continuous property. When equipment permits, a telephone may be located on a different property from that of the rest of the system, in which case, distance charges apply, as appropriate, to channels between buildings. (See Section 260).
- 1.03 When the Company has to install special equipment or incur any unusual expense, it may make an additional charge based on the equipment installed or additional expense incurred.
- 1.04 Items designated as destandardized are not available for new installations or for changes of address and will only be provided for existing systems if and when equipment is available from returns to stock.

2. SERVICE FEATURES

- 2.01 Multi-line telephone systems and key equipment provide one or more of the following service features, according to the specifications in each case:
- (a) Pick-up, an arrangement whereby a telephone may be connected to any one of two or more lines.
- (b) Holding, an arrangement whereby a telephone may be disconnected temporarily from a line in use without breaking the connection.
- (c) Line illumination, provided only with Multi-line telephone systems, an arrangement whereby illumination of the button associated with a line indicates that a call on the line is waiting to be answered or the line is in use. Systems with this feature are referred to herein as illuminated systems.
- (d) Wink-hold, provided only with illuminated systems, is an arrangement whereby flashing illumination of the button associated with a line indicates that a call has been answered and is being held.
- (e) Cut-off, an arrangement whereby the use of a line by other telephones may be controlled, or bells or other equipment may be disconnected from a line.

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

2. SERVICE FEATURES (Cont'd)

- (f) Exclusion, an arrangement whereby the use of a line by other telephones may be controlled.
- (g) Intercom, an arrangement which permits exchange of communication with one another.

3. MULTI-LINE TELEPHONE SYSTEMS

3.01 1A2 Key Telephone System (Destandardized)

USOC	DESCRIPTION	MRC	SC
KTZ	6 Button Set	\$2.85	MESC
KTL++	10 Button Set	\$12.20	MESC
KKQ	Line Illumination, per line	\$3.25	MESC
DLV	Dial Intercom 1 to 10 circuits	\$10.00	MESC
DAU	Dial Intercom Additional unit over 10 circuits	\$10.00	MESC

3.02 Meridian Norstar

Meridian Norstar is an electronic, multi-line, push-button telephone system having a maximum capacity of 16 telephones and 6 Central Office lines. Add-on modules are used to increase the system up to its maximum capacity. The following rates and charges apply in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
YCBSX	3x8 KSU unit - 3 Central Office lines and 8 telephones	\$10.00	MESC
YCASX	6x16 KSU unit - 6 Central Office lines and 16 telephones	\$30.00	MESC

GENERAL TARIFF

DISTANCE CHARGES

1. GENERAL

- 1.01 The regulations and charges herein apply to channels that are provided to meet special requirements of customers. Such charges are in addition to the other rates and charges applicable.
- 1.02 Distance charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

2. LOCAL CHANNELS

2.01 General

- (a) Local distance charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines.
- (1) Between service points.
 - (2) Between service points and the rate centre location or wire centre used as a measuring point on an inter-exchange channel provided for the customer.
- For the purpose of this section, a service point relates to a demarcation point, on a customer's premise, at a mutually agreed point which is eight inches from the closest non-competitive cable terminal or at the first logical point of entry on the customer's premise.
- (b) Voice-grade local channels are furnished by the Company with a band-width to carry telephone speech or its equivalent.
- (c) The monthly distance charge provides for one pair of wires or the equivalent between the telephone or service points.
The multi element service charges provide the connection of a local channel to the service point which is the demarcation point.
- (d) When a multi-wire channel is provided, the following apply:
- (1) A charge applies for each pair of wires or the equivalent that is part of the channel when provided for the following, solely or in combination:
 - a. For duplex operation.
 - b. To connect customer-provided or lessee-provided equipment.
 - c. Solely within the exchange and with no inter-exchange connection.
 - (2) When an additional single wire or the equivalent is used, it is charged for as a channel.
 - (3) The initial 400-metre distance or 1/4 mile charge, if applicable, applies only once.
 - (4) Multi-wire channels provided under any other circumstances than specified above are charged for as single channels.

GENERAL TARIFF

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)

2.02 Channel Measurement

(a) Channels between buildings on different properties:

- (1) A flat rate charge or rental applies for each channel used between buildings on different properties to connect one or more additional telephones or service points. See Item 2.03(b) for channels between buildings on continuous property.

GENERAL TARIFF

DISTANCE CHARGES

2. LOCAL CHANNELS (Cont'd)2.03 Rates and Charges(a) Channel between buildings on different properties:

(1) Two-point local voice grade channel:

Channel provided to serve an off-premise additional telephone.

USOC	DESCRIPTION	MRC	SC
56F	Local Voice-grade channel Flat rate	\$8.30	MESC

(b) Channels between buildings on continuous property.

- (1) When a channel is extended to connect one or more additional telephones or service points from the first telephone or service point on the customer's or lessee's premises, an additional charge applies as specified in (5).
- (2) The customer or lessee is to provide, install and maintain the poles or underground conduit, or do the trenching and back-filling for buried wire or cable, required primarily for local channels provided for him on continuous property. The charges specified in (5) apply only when the customer or lessee complies with this condition. When the customer or lessee does not comply with this condition the monthly charges or rentals are those stated in Item 2.03(a)(1)a. for voice-grade channels.
- (3) When a channel is provided between points in more than two buildings, the charge applies to the portion of channel between each pair of buildings.
- (4) All types of channels provided for the same customer are combined in determining the distance charges.
- (5) The following charges apply for the provision of each voice channel between buildings on the same continuous property of the customer or lessee:

USOC	DESCRIPTION	MRC	SC
1LWC1	Voice channel	\$0.75	MESC

GENERAL TARIFF

DISTANCE CHARGES2. LOCAL CHANNELS (Cont'd)2.03 Rates and Charges (Cont'd)(c) Local channels provided for use with special inter-exchange services

(1) Local channel to extend an alarm facility to a customer's premise.

USOC	DESCRIPTION	MRC	SC
56F	Local Alarm Channel flat rate	\$24.00	MESC

(2) Local data channels used with inter-exchange channels

USOC	DESCRIPTION	MRC	SC
1LJTY	Sched 2 Data Channel - flat rate	\$24.00	MESC
1LJTZ	Sched 2 Data Channel Duplex flat rate	\$48.00	MESC

FOREIGN-EXCHANGE SERVICE

1. GENERAL

- 1.01 Foreign-exchange service is primary exchange service furnished from an exchange which does not normally serve the area in which the foreign-exchange customer is located. It is provided at the discretion of the Company and subject to the availability of suitable facilities and to the requirements of exchange service and message toll telephone service.
- 1.02 Foreign-exchange service is furnished with individual line service, except as otherwise specified in this Tariff.
- 1.03 Foreign-exchange service is furnished in accordance with the methods that best suit plant and operating requirements of the Company. When the Company has to install special equipment or incur any unusual expense in order to furnish the service, an additional charge based on the equipment installed or other expense incurred. The Company may also specify an initial service period in excess of that otherwise applicable, in accordance with Section 80-20.01.
- 1.04 Extra listings are provided without additional charge as follows:
 - (a) When the customer has service from each exchange:
one listing provided in the alphabetical list of the foreign exchange and one in that of the normal exchange.
 - (b) When the customer has service from the foreign exchange only:
one listing provided in the alphabetical list of the normal exchange.
 - (c) Such listings contain a suitable reference to the service furnished from the other exchange.
- 1.05 Service charges and the local-service area of telephones connected for foreign-exchange service are those of the foreign exchange.
- 1.06 The channel measurement and rate distance for the inter-exchange part of each central-office line or trunk line are specified as follows:
 - Channel measurement See Section 690
 - Rate distance See Section 690
- 1.08 The monthly charge is that specified in Section 690.0

MISCELLANEOUS EQUIPMENT

1. GENERAL

- 1.01 Miscellaneous equipment is provided at the rates and charges specified.
- 1.02 Items shown as destandardized are only available on returns to stock.

2. CORDS

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

3. JACK AND PLUG EQUIPMENT

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

4. SIGNALS

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORN FROM REGULATION.

MISCELLANEOUS EQUIPMENT

5. TOUCH TONE

D Section deleted

6. TELEPHONE STATION EQUIPMENT6.01 500-Type Telephones

- (a) 500-type telephones, available in certain standard colours, are the Company's basic telephone instruments for 2-party and 4-party line service only. They are provided with a spring receiver cord and a mounting cord approximately 5 feet long.
- (b) 500-type telephones are available in the following types:
- (1) Table mounting with built-in bell
 - (2) Wall-mounting with built-in bell
- (c) Rates for 500-type telephones are in addition to other applicable rates as specified in the Company's Tariff.

USOC	DESCRIPTION	MRC	SC
STB++	Business	\$1.30	MESC
STR++	Residence	\$1.05	MESC

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT6. TELEPHONE STATION EQUIPMENT (Cont'd)6.02 Volume-Control Telephone Equipment(a) General

- 1) This equipment is for use by customers with impaired hearing or otherwise where it is desired to amplify sounds transmitted to a telephone so equipped. The Company does not guarantee that results with the equipment will be satisfactory in any case of impaired hearing.

(b) Rates and Charges

A handset equipped with a receiver-amplifier, for use with a 500-type rotary-dial telephone set only, is provided without charge (USOC VLN) for 1, for more than 1 the following rate applies.
All monthly rates in addition to the basic service rate apply.

USOC	DESCRIPTION	MRC	SC
VLC	Hard of Hearing Handset	\$1.80	MESC

6.03 Contempra Telephone

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

6. TELEPHONE STATION EQUIPMENT (Cont'd)

6.04 Miscellaneous Sets

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORNE FROM REGULATION.

MISCELLANEOUS EQUIPMENT

7. CUSTOM CALLING FEATURES

- 7.01 These features are furnished with individual line service, excluding the semi-public telephone service. They are provided through a digital central office, subject to the availability of suitable facilities.
- 7.02 The following custom calling features are provided:
- a) Call Forwarding provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred.
 - b) Speed Calling permits a customer to place calls to a previously designated list of frequently called numbers by dialing a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
 - c) Three-way Calling provides for holding an existing call and, by dialing the telephone number of a third telephone, extending the call to that telephone.
 - d) Call Waiting provides the ability for a customer to receive an incoming call when his central-office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.
 - e) Wake Up Service provides for the ability to program the phone to ring at a specified time for a specified number of rings.

MISCELLANEOUS EQUIPMENT

7. CUSTOM CALLING FEATURES (Cont'd)

7.03 The following rates and charges apply and are in addition to order rates and charges applicable. The customer must take a minimum of 2 features:

(a) Call Forwarding

USOC	DESCRIPTION	MRC	SC
ESN & ESM	Business & Residence	\$1.00	MESC

(b) Speed Calling

USOC	DESCRIPTION	MRC	SC
ESP & ESH	8-Code Business & Residence	\$1.00	MESC
ESQ & ESJ	30-Code Business & Residence	\$1.00	MESC

(c) Three-Way Calling

USOC	DESCRIPTION	MRC	SC
ESD & ESC	Business & Residence	\$1.00	MESC

(d) Call Waiting

USOC	DESCRIPTION	MRC	SC
ESB & ESA	Business & Residence	\$1.00	MESC

(e) Wake-up Service

USOC	DESCRIPTION	MRC	SC
EWB & EWA	Business & Residence	\$1.00	MESC

(f) Combination of a) - e)

USOC	DESCRIPTION	MRC	SC
ESX & ESW	Business & Residence	\$3.00	MESC

To provide customers with an incentive to add the above services to their existing or new account, the Company proposes to offer the first 30 days as a free trial of the service and also to waive the associated administration fee. The promotion will start on July 14, 2006 and end on September 30, 2006.

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Issued: 2006 06 29

Effective: 2006 07 14

Authority: CRTC Order 2006-199 Date: 2006-07-31

MISCELLANEOUS EQUIPMENT

8. CALL MANAGEMENT SERVICE

8.01 Call Management Service (CMS) is comprised of network-based line features which are furnished with individual-line primary exchange services except Public and Semi-Public Telephone services. CMS will be available to multi-line and Centrex customers as the availability of suitable terminal equipment exists. The provision of these features, and the ability to furnish the telephone number from which a call originates, are subject to the availability of suitable facilities.

8.02 Notwithstanding any other provisions of the Company's tariffs, any non-published telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to CMS customers.

8.03 Any persons wishing to protect their anonymity may do so using Call Display Blocking options specified in Section 100 5.01.

8.04 The following CMS features are provided:

- a) Call Number Delivery allows the customer's visual display equipment to receive and display a calling party's directory number. In order to access this feature the customer must have a display device which is compatible with CMS.
- b) Call Name Display allows the customer's visual display equipment to receive and display a calling party's name. In order to access this feature, the customer must have a display device which is compatible with CMS. Call Number Delivery is a prerequisite for Call Name Delivery.
- c) Automatic Call Back allows the customer who encounters a busy number to dial an access code and have a call setup performed automatically when the called number becomes free.
- c d) Call Return enables the customer to automatically re-dial the telephone number of the last incoming or outgoing call, whether the call is answered or not. If the number is busy, the network scans its availability for a period of 30 minutes and, when it is free, notifies the customer by a distinctive ringing signal. The call is automatically processed when the customer answers.
- c e) Call Trace allows the called customer to have the last incoming call traced and the telephone number recorded by the Company for use by law enforcement agencies. Call Trace is offered as part of the basic network access service to individual line customers.

Issued: 2006 06 29

Effective: 2006 07 14

Authority: CRTC Order 2006-199 Date: 2006-07-31

MISCELLANEOUS EQUIPMENT

- C 8.05 The following rates and charges apply to each CMS feature or group of CMS features for each line equipped and are in addition to other applicable rates and charges:

DESCRIPTION	RESIDENCE		BUSINESS	
	USOC	MRC	USOC	MRC
Last Call Return	CMSRR	\$2.00	CMSCB	\$3.00
Call Display	CMSDR	\$2.00	CMSDB	\$3.00
Call Display Block	CMSCR	N/C		N/C
Busy Call Return (repeat dial)	CMSCR	\$2.00	CMSCB	\$3.00
Combined 3 Option Package	CMS3R	\$5.00	CMS3B	\$7.00

- C To provide customers with an incentive to add the above services to their existing or new account, the Company proposes to offer the first 30 days as a free trial of the service and also to waive the associated administration fee. The promotion will start on July 14, 2006 and end on September 30, 2006.

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9. PAY-PER-ACTIVATION CALLING FEATURES

The three-way calling, last call return and buy call return referenced in 8.04 and 7.03 respectively above also provided on a pay-per activation basis to all CMS-eligible customers, except for those already subscribing to three-way calling or call return or whose lines are equipped for equivalent service, faxcom service or for data communication. No multi element service charge applies to provide the features on this basis.

9.01

DESCRIPTION	RATE
Activation of a feature, each	\$0.50
Maximum charge, per month, each line	\$5.00

- 9.02 The selective call rejection (SCR) or call screen features allows the customer to define a list of calling telephone numbers that will not be accepted. Any telephone numbers that are on the list are routed to a standard prerecorded announcement. The calling party listed on the rejection list receives an announcement stating that the customer is not presently accepting the call. All other calls are treated normally. Customers can review and change list of rejected telephone numbers as desired. Thirty two (32) telephone numbers can be stored in the SCR list.

MISCELLANEOUS EQUIPMENT

9.03 CALL SCREEN

USOC	DESCRIPTION	MRC	SC
SCR	Call Screen - Business	\$3.00	MESC
SCR	Call Screen - Residence	\$3.00	MESC

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To provide customers with an incentive to add the above services to their existing or new account, the Company proposed to offer the first 30 days as a free trial of the service and also to waive the associated administration fee. The promotion will start on July 14, 2006 and end on September 30, 2006.

10 IDENT-A CALL

10.1 Ident-A-Call service enables two telephone numbers to be assigned to an Individual line service. Each telephone number has a different ringing Pattern so that the called party can determine which number has been called. Customers having the Call Waiting feature assigned to their line will receive distinctive Call Waiting tones for each of the assigned Numbers.

10.2 The rates for Ident-A-Call service are in addition to other applicable Rates and charges as specified in the Company's Tariff.

USOC	DESCRIPTION	MRC	SC
APEB1	Ident-A-Call- Bus.	\$1.00	MESC
APER1	Ident-A-Call- Res.	\$1.00	MESC

R

To provide customers with an incentive to add the above services to their existing or new account, the Company proposes to offer the first 30 days as a free trial of the service and also to waive the associated administration fee. The promotion will start on July 14, 2006 and end on September 30, 2006.

MISCELLANEOUS EQUIPMENT

11. TOLL RESTRICTION SERVICE

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF
CRTC 25611 SECTION 4 MISCELLANEOUS ITEM 409 PAGE 424 TOLL RESTRICTION.

MISCELLANEOUS EQUIPMENT

12. MISCELLANEOUS EQUIPMENT

PURSUANT TO TELECOM DECISION CRTC 96-6, 7 AUGUST, 1996, RATES, CHARGES AND TERMS FOR COMPETITIVELY PROVIDED TERMINAL EQUIPMENT ON INDIVIDUAL LINE SERVICE HAVE BEEN FORBORN FROM REGULATION.

13. BUSY LINE VERIFICATION/INTERRUPTION

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611, SECTION 4 MISCELLANEOUS ITEM 400 PAGES 401-404 BUSY LINE VERIFICATION/INTERRUPTION

14. CALL BLOCKING SERVICE

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC 25611 SECTION 4 MISCELLANEOUS ITEM 402 PAGES 407-408 CALL BLOCKING SERVICE.

MISCELLANEOUS EQUIPMENT

15. GRANDFATHERING OF ROTARY DIAL SERVICE ON INDIVIDUAL LINES

RATES, CHARGES AND TERMS APPLY AS IN ONTARIO INDEPENDENT SERVICES TARIFF CRTC
25611 SECTION 4 MISCELLANEOUS ITEM 401 PAGES 405-406 GRANDFATHERING OF ROTARY DIAL
SERVICE ON INDIVIDUAL LINES

MISCELLANEOUS EQUIPMENT

16. AUTOMATED DIRECTORY ASSISTANCE CALL COMPLETION (ADACC)

Rates, charges and terms apply as in Ontario Independent Services Tariff CRTC 25611, Section 4, Miscellaneous Item 403, Pages 409-410 Automated Directory Assistance Call Completion (ADACC).

17. CALL MANAGEMENT, CUSTOM CALLING FEATURES, VOICE MAIL COMBINATIONS

The following rates and charges apply to the noted call management, custom calling features and voice mail combinations and are in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
BBR	Residence Custom Calling Features Combination (ESW) plus Call Management Combined 3 Option Package (CMS3R) plus Call Answer Basic or Enhanced (VMB 10 or VME NH)	\$8.95	MESC
WORKR	Above Residence combination (BBR) plus Ident-A Call (APER1) plus Call Screen (SCR)	\$12.95	MESC
BBB	Business Custom Calling Features Combination (ESX) plus Call Management Combined 3 Option Package (CMS3B) plus Call Answer (VMB 20)	\$12.95	MESC
WORKB	Above Business combination (BBB) plus Ident-A Call (APEB1) plus Call Screen (SCR)	\$14.95	MESC

Issued: 2008 02 28

Effective: 2008 04 01

Authority: CRTC Order: 2008-85 Date: 2008-03-31

GENERAL TARIFF

INTER-EXCHANGE SERVICES - GENERAL

1. GENERAL

- 1.01 Inter-Exchange services and channels provide for communication between exchanges or other rate centres.
- 1.02 The Company does not set rates for Message Toll Service which include:
- (a) Two-point service
 - (b) Conference service
 - (c) Overseas service
 - (d) Ship, Train and Aircraft service.
- 1.03 The Company also does not set charges and rentals for those portions of leased or rented Inter-Exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other Carriers.
- 1.04 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

INTER-EXCHANGE DISTANCE CHARGES - GENERAL

1. GENERAL

1.01 Inter-exchange distance charges or rentals apply to channels provided between exchanges or other rate centres.

1.02 The Company provides voice-grade, inter-exchange, channels with band-widths to carry telephone speech or its equivalent.

2. CHANNEL MEASUREMENT

2.01 Voice-Grade Channels

(a) For a two-point channel, the distance charge or rental is based on the rate distance between wire centres or rate centres (Section 100-1.02) in the exchanges in which the customer's or lessee's telephones or service points are located as follows:

(1) Adjoining exchanges -
between wire centres in whose areas the telephones or service points are located except as in (2) below.

(2) Non-adjoining exchanges -
between the rate centres of exchanges, except for a channel provided between an exchange or rate centre of the Company and a rate centre of another telephone company in which case the measurement is made between the two rate centres via the point(s) of connection. The percentage of this measurement which lies in the Company's territory is then applied to the actual airline distance between the rate centres to determine the charge for the Company's portion.

OTHER SERVICES AND FACILITIES - GENERAL

1. GENERAL

- 1.01 The following sections in the 800 and 900 series, specify rates, rentals, charges and regulations for the following:
- (a) Telephone services other than exchange and inter-exchange service.
 - (b) Use of certain customer-provided equipment with the Company's facilities.
 - (c) Lease of channels.
 - (d) Arrangements for data transmission.
- 1.02 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.03 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

VOICE MAIL/CALL ANSWER SERVICE

1. GENERAL

- 1.01 Voice Mail/Call Answer is a voice answering service for residential and business users. Incoming calls not answered directly are routed to a personalized pre-recorded announcement requesting callers to leave a voice message to be subsequently retrieved by the Call Answer subscriber.
- 1.02 The facilities for this service are located in the central office and are remotely controlled from any touch tone telephone. A personal password is used to ensure privacy and security.
- 1.03 Additional features that may be provided depending on the facilities of the Company are:
- delete, replay, save or transfer messages to another Voice Mail box
 - determine time and date that a message was left
 - send Voice Mail directly to another box holder and receive confirmation that the message was sent
 - messages automatically delivered to another telephone number at a specified time of day
 - pause, fast forward and rewind features available when playing back messages
- 1.04 Additional features included in the Business and Enhanced Residence services are:
- notification sent to a preassigned telephone number or pager that a new message has been received
 - availability of multiple mail boxes on individual lines

2. RATES AND CHARGES

The following rates and charges for Voice Mail Service are in addition to other applicable rates and charges as specified in the Company's Tariff but provide for the required IVMS access arrangements (see subsection 3).

<u>USOC</u>	<u>DESCRIPTION</u>	<u>MRC</u>	<u>SC</u>
VMB 20	Call Answer - Business	\$4.50	MESC
VMB 10	Basic Call Answer - Residence	\$3.50	MESC
VME NH	Enhanced Call Answer - Residence	\$4.50	MESC

R To provide customers with an incentive to add the above service to their existing or new account, the Company proposes to offer the first 30 days as a free trial of the service and also waive the associated administration fee. The promotion will start on July 14, 2006 and end on August 31, 2006.

GENERAL TARIFF

VOICE MAIL/CALL ANSWER SERVICE

3. INTEGRATED VOICE MESSAGE SYSTEM (IVMS)

- 3.01 IVMS is a Digital Multiplex Systems (DMS) based service providing integration between a DMS central office and an external Voice Messaging System (VMS) using Simplified Message Desk Interface (SMDI) technology. IVMS includes the required access arrangements to allow voice information to be transferred between the DMS switching equipment and an external voice messaging system.
- 3.02 IVMS is provided with touch-tone equipped Individual line service.
- 3.03 IVMS provides the capability of answering calls and recording messages associated with these calls.
- 3.04 The following rate and charges apply for IVMS access arrangements and are in addition to other applicable rates and charges:

DESCRIPTION	MRC	SC
Data Access Port, each (See Note 1)	\$285.00	See Note 2
Voice Access Lines, each	\$50.00	MESC

Note 1: In addition a Schedule 4 type 4 Data Channel with a company provided private line 202 type modem on each end is required between the DMS central office and the VMS equipment located in the DMS Ripley wire-centre area. The monthly rate for each 202 type modem is \$40.00 with a service charge of \$100.00. In addition distance charges are applicable as specified in Section 260.

Note 2: Where no service charge is specified, see Service Charges, Section 110.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.02 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.03 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.04 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.05 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.06 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's judgement, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.

GOSFIELD NORTH COMMUNICATIONS CO-OPERATIVE LIMITED

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

1. GENERAL (Cont'd)

- 1.07 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.
- 1.08 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in Section 1, Item 30.16. of the Ontario Independent Services Tariff CRTC 25611 (Terms of Service).
- 1.09 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

2.02 Two-Party and Four-Party Line Service

Two-party and four-party line customers may provide and attach certified telephone equipment (item 1.09) to the company's jack connection.

Telephone equipment must be inspected and approved by the Company prior to connecting to two-party line and four-party line services.

3. MULTI LINE SERVICE

- 3.01 Multi-line customers may provide and attach to the Company's facilities certified terminal equipment (item 1.09). The equipment is connected at the demarcation point on the customer's premises.
- 3.02 Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

4. DIAGNOSTIC MAINTENANCE CHARGE

- 4.01 The customer, residence or business, is responsible for the operation and maintenance of customer-provided equipment, apparatus or devices attached or connected to or used with the Company's facilities.
- 4.02 When diagnostic testing is made to determine the source of a trouble, and only if the source of the trouble is found to be within the customer-provided equipment, apparatus or devices, MESC charges apply as listed in 110.3.

ITEM 1 OTHER TARIFFS

The Ontario Independent Services Tariff supplements the Carriers' other Tariffs unless otherwise stated. Specifically, those Tariffs contain particular provisions, such as outlined below, that also apply to the products and services contained in this Tariff.

Terms of Service
Definitions
Late Payment Charges
Sale of Tariffs

ITEM 10 THE OTHER TARIFFS OF THE CARRIERS ARE LISTED BELOW:

Abitibi-Price Inc., 25300
Amtelecom Inc., 25310
Brooke Telecom Co-operative Limited, 25330
Public Utilities Commission of Cochrane, 25350
Coldwater Communications Inc., 25360
Durham Telephones Ltd., 25380
Gosfield North Municipal Telephone System, 25390
Hay Communications Co-operative Limited, 25400
Huron Telecommunications Co-operative Limited, 25410
Huronario Telephones Limited, 25420
The Lansdowne Rural Telephone Co. Ltd., 25450
Manitoulin Tel Inc., 25460
Mornington Communications Co-operative Limited, 25470
North Frontenac Telephone Co., 25480
North Norwich Telephones Limited, 25490
North Renfrew Telephone Co. Ltd., 25500
Northern Telephone Limited, 25510
Otonabee Telephones Ltd., 25530
People's Telephone Co. of Forest Ltd., 25540
Quadro Communications Co-operative Inc., 25320
Roxborough Telephone Company Limited, 25550
South Bruce Rural Telephone Company Ltd., 25560
Tuckersmith Communications Co-operative Limited, 25580
Westport Telephone Co. Ltd., 25590
Wightman Telephone Ltd., 25600

ITEM 15 SALE OF TARIFFS

15.1 Tariff Availability

The Carriers provide copies of the Ontario Telephone Tariff in accordance with the requirements of the CRTC Tariff Regulations and the provisions outlined in their respective General Tariff pertaining to the Sale of Tariffs or Tariff Subscription Service, as appropriate.

15.2 Subscription Charges

The Ontario Telephone Tariff is available under the following conditions at the charges specified below.

- (a) Customers who purchase a Carrier's General Tariff or a special services tariff, are entitled to receive (1) one copy of the Ontario Telephone Tariff, including annual updates, at no additional charge.
- (b) Customers wishing to purchase only the Ontario Telephone Tariff pay the following charges:

Complete Tariff:	\$300.00
Annual Updates:	\$120.00

- (c) Individual Tariff pages, other than those furnished as part of a complete tariff or as part of the annual updates, are available at the charges specified in each Carriers' General Tariff.

GENERAL

ITEM 16 SALE OF INDIVIDUAL INDEPENDENT COMPANY TARIFFS

In accordance with appropriate Agreements, this item is filed by Ontario Telephone Association on behalf of the following local exchange carriers, hereinafter referred to as the Carriers.

Abitibi-Price Inc.
Amtelecom Inc.
Brooke Telecom Co-operative Limited
Durham Telephones Ltd.
Gosfield North Communications Co-operative Limited
Hay Communications Co-operative Limited
Huron Telecommunications Co-operative Limited
Hurontario Telephones Limited
The Lansdowne Rural Telephone Co. Ltd.
Mornington Communications Co-operative Limited
North Frontenac Telephone Co.
North Renfrew Telephone Co. Ltd.
Northern Telephone Limited
Otonabee Telephones Ltd.
People's Telephone Co. of Forest Inc.
Quadro Communications Co-operative Inc.
Roxborough Telephone Company Limited
South Bruce Rural Telephone Company Ltd.
Tuckersmith Communications Co-operative Limited
Westport Telephone Co. Ltd.
Wightman Telephone Ltd.

ITEM 16 SALE OF INDIVIDUAL INDEPENDENT COMPANY TARIFFS

16.1 Sale of Tariffs

(a) In accordance with the requirements of the CRTC Tariff Regulations, the Company furnishes a copy of each of its Tariffs or parts thereof to subscribers under terms and conditions described hereunder.

(b) The copy furnished is that which is in effect on the day payment of charges, if applicable, is received by the Company.

(c) The charge for a complete Tariff includes the binder appropriate thereto.

(d) The Company also furnishes, on the payment of the appropriate charge, approved revised pages for a one-year period. The charge for the revisions applies though there may be no revisions to the Tariff approved and in effect during that one-year period.

(e) On request during business hours to a business office of the Company at which Tariffs are available for inspection by the public, the Company arranges to furnish one copy of each Tariff page, to a maximum of 10 pages, at no charge. However, the Company may refuse to provide this maximum of 10 Tariff pages when, in its opinion, there is an attempt to avoid the payment of the appropriate Tariff charges.

16.2 Subscription Charges

The charge for a complete copy and for the revisions is as follows:

- (a) General Tariff, each \$300
Revisions for a One-Year period \$150

- (b) Tariff pages other than those furnished as complete copies,
each page \$1

ONTARIO INDEPENDENT SERVICES TARIFF

CRTC 25611

Section: 1

Page: 105

Revision: 0

GENERAL

Reserved for future use.

Issued:

Telecom Order CRTC:

Effective Date:

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Section: 1

Page: 106

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GENERAL

Reserved for future use.

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SECTION 2

TOLL INTERCONNECTION SERVICES

Item 235 TOLL INTERCONNECTION SERVICES

In accordance with appropriate Agreements, this item is filed by the Ontario Telecommunications Association on behalf of the following local exchange carriers, hereinafter referred to as the Company.

Amtelecom Inc.
Brooke Telecom Co-operative Limited
Execulink Telecom Inc.
Gosfield North Communications Co-operative Limited
Hay Communications Co-operative Limited
Huron Telecommunications Co-operative Limited
The Lansdowne Rural Telephone Company Ltd.
Morrington Communications Co-operative Limited
Nexicom Telecommunications Inc.
Nexicom Telephones Inc.
North Frontenac Telephone Corporation Ltd.
North Renfrew Telephone Company Ltd.
People's Tel Limited Partnership
Quadro Communications Co-operative Inc.
Roxborough Telephone Company Limited
Tuckersmith Communications Co-operative Limited
Westport Telephone Company Ltd.
Wightman Telecom Ltd.

Proposed Tariff
TOLL INTERCONNECTION SERVICES

1. GENERAL

- 1.1 The TOLL INTERCONNECTION SERVICES Tariff is an Ontario Independent individual tariff filed for approval by the Ontario Telecommunications Association (OTA) on behalf of the Ontario Independent Local Exchange Carriers (the Company(ies)).
- 1.2 The TOLL INTERCONNECTION SERVICES Tariff is comprised of charges for Equal Access, Direct Connection and Trunking as outlined in Telecom Decision CRTC 2005-3 and amended by Telecom Decision CRTC 2006-14.

2. RATES AND CHARGES

- 2.1 Effective January 1, 2005, for the interconnection of equipment and facilities of interexchange carriers (IXCs) to Company provided equipment and facilities, charges for trunking, equal access, and originating and terminating minutes will apply, as determined by the Canadian Radio-television and Telecommunications Commission in its Telecom Decision CRTC 2005-3 (Decision 2005-3), *Direct toll and network access costing methodology for small incumbent local exchange carriers-Follow-up to Decision 2001-756* (issued January 31, 2005).
- 2.2 Effective January 1, 2005, as outlined in Decision 2005-3, Equal Access start up costs will continue to be amortized over a 10-year period, and without mark-up. Cost recovery will continue to be allocated to the IXCs based on conversation minutes.
- 2.3 Effective January 1, 2005, in accordance with Decision 2005-3, the Direct Connect Charge rates that will apply for each originating and terminating proxy conversation minute will be based on the Company's annual conversation minutes. The range of traffic volume and the applicable rate for each Company is listed below:
- 2.4 Direct Connect rates per conversation minute for the Company with annual conversation minutes ranging:

Company	0 to 5 million minutes	5+ to 20 million minutes	20+ million minutes
	\$ 0.0178	\$ 0.0132	\$ 0.0037
Amtelecom			X
Brooke	X		
Execulink Telecom		X	
Gosfield North	X		
Hay Communications		X	
HuronTel		X	
Lansdowne		X	
Mornington		X	
Nexicom Telecom		X	

Proposed Tariff
TOLL INTERCONNECTION SERVICES

Nexicom Telephones		X	
North Frontenac		X	
North Renfrew		X	
People's		X	
Quadro		X	
Roxborough	X		
Tuckersmith		X	
Westport		X	
Wightman			X

2.5 Effective January 1, 2005, in accordance with Decision 2005-3, charges will apply for IXC interconnection trunking. The trunking charges will include a) link charges, b) base charges, and c) mileage (distance) charges with the measurement of distance based on the vertical/horizontal (V/H) co-ordinates between two points. Further, the trunking charges will be based on the total quantity of proxy interconnection trunks each specific Company has interconnected with IXC's. The range of toll trunks for each specific Company and the applicable rates are listed below:

2.6 Range of Toll Trunks per Company:

C

Company	1 to 3 Trunks	4 to 7 Trunks	8 to 30 Trunks	31+ Trunks
Amtelecom			X	
Brooke		X		
Execulink Telecom			X	
Gosfield North		X		
Hay Communications		X		
HuronTel			X	
Lansdowne		X		
Mornington		X		
Nexicom Telecom			X	
Nexicom Telephones		X		
North Frontenac		X		
North Renfrew		X		
People's			X	
Quadro			X	
Roxborough	X			
Tuckersmith		X		
Westport		X		
Wightman			X	

Proposed Tariff
TOLL INTERCONNECTION SERVICES

2.7 Monthly trunking rates to be charged per Company per range of Toll Trunks as identified in Section 2.6

Rate per month	1 to 3 Trunks	4 to 7 Trunks	8 to 30 Trunks	31+ Trunks
Link Rates				
a) Link Charge per DS-1	\$60.00	\$60.00	\$60.00	\$60.00
b) Link Charge per DS-3	N/A	N/A	\$100.00	\$100.00
Base Charges				
a) Base charge per DS-1 in 0-5 mile band	\$2,000.00	\$1,440.00	\$935.00	N/A
b) Base charge per DS-1 in 6-10 mile band	\$2,000.00	\$1,440.00	\$1,440.00	N/A
c) Base charge per DS-1 in 11-25 mile band	\$560.00	N/A	N/A	N/A
d) Base charge per DS-1 in 26-50 mile band	\$2,360.00	\$1,800.00	\$1,800.00	\$1,800.00
e) Base charge per DS-1 in 51-100 mile band	\$3,440.00	\$2,880.00	\$2,880.00	\$2,880.00
f) Base charge per DS-3 in 101-200 mile band	N/A	N/A	\$44,280.00	\$44,280.00
Distance Charges (Note 1)				
a) Per-mile charge per DS-1 in 0-5 mile band	N/A	N/A	N/A	\$144.00
b) Per-mile charge per DS-1 in 6-10 mile band	N/A	N/A	N/A	\$144.00
c) Per-mile charge per DS-1 in 11-25 mile band	\$144.00	\$144.00	\$144.00	\$144.00
d) Per-mile charge per DS-1 in 26-50 mile band	\$72.00	\$72.00	\$72.00	\$72.00
e) Per-mile charge per DS-1 in 51-100 mile band	\$50.40	\$50.40	\$50.40	\$50.40
f) Per-mile charge per DS-3 in 101-200 mile band	N/A	N/A	\$270.00	\$270.00

Note 1: Minimum Distance is 1 mile per trunk, unless co-location tariffs are in place

2.8 In addition to the monthly rates a non-recurring Service Charge for each DS-1 or DS-3 provided to an IXC applies. The Service Charge for either a DS-1 or DS-3 is \$1,400.00.