



gosfieldtel.ca • info@gosfieldtel.ca
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March 17, 2020

COVID-19 and Service

To our Customers,

Gosfield North Communications is committed to providing you with the best service and support. With the growing concern surrounding COVID-19, we wanted to inform you of temporary operational changes that will impact our customers.

Following the guidelines and advice from the Public Health Agency of Canada, the World Health Organization, and our Government, we are **temporarily closing our main office service to the public**. We ask that customers please use our drop box located at the front of the office to drop off payments. Payments via credit card can be made through our website, or you can pay your bill through your financial institution.

For any service-related issues, or any other questions or concerns regarding your account, we ask that you **PLEASE** contact us via phone or email.

Our employees will still be working to provide you with the best service and experience possible and will answer your calls and emails as promptly as possible.

In situations where home visits are required for service issues, for your health and ours, we ask that you make us aware if you meet any of the following conditions so we may take necessary precautions when assisting you with your needs:

- if you or someone in your home or business has travelled out of the Country in the last 14 days
- if you or someone in your home or business is experiencing any respiratory symptoms (fever, sore throat, cough, shortness of breath)
- if you or someone in your home has worked in facilities with confirmed cases of COVID-19

In regards to our Member's Annual Meeting, originally scheduled for Tuesday, March 31st 2020, this event has been cancelled until further notice.

CONTACT US:

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On behalf of Gosfield, its Board of Directors and employees, we thank you for your understanding during this time. Stay healthy!